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## Performance and Perception: An Experimental Investigation of the Impact of Continuous Reporting and Continuous Assurance on Individual Investors

By

#### Anita Reed

A dissertation submitted in partial fulfillment of the requirements for the degree of Doctor of Philosophy
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College of Business Administration
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Keywords: auditing, decision making, reporting frequency, source credibility, investor perception

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#### **DEDICATION**

I would like to dedicate this dissertation to my children and grandchildren: Elizabeth Amanda Burch, James Andrew Burch, Melissa Ann Burch, Jamie Ann Burch and Hailey McKennah Burch; to my mother, JoAnn Rankin Titsworth and my sister, Jacki Reed Joyce. Your continuous love and support and your enduring belief in me sustained me through this long journey and inspired me to realize my dream.

This dissertation is dedicated in loving memory of Rosalyn Mansour and with deep gratitude to her husband, Nicolas Mansour for his assistance and friendship.

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### PERFORMANCE AND PERCEPTION: AN EXPERIMENTAL INVESTIGATION OF THE IMPACT OF CONTINUOUS REPORTING AND CONTINUOUS ASSURANCE ON INDIVIDUAL INVESTORS

#### Anita Reed

#### **ABSTRACT**

This study was designed to examine the impact of different levels of reporting frequency (periodic versus continuous) of financial information, both with and without assurance, on individual investors in a stock price prediction task. Reporting was manipulated at two levels: periodic and continuous. Assurance was manipulated at two levels: no assurance and with assurance. In addition, a base level condition was included. The experiment was designed to collect data regarding both the investors' performance and their perceptions. Period one of the experiment consisted of the base level condition for all participants. Independent variable manipulation was implemented in period two, using a 2 X 2 design.

The results indicated that the main effect of Assurance was significant with regard to the number of times participants correctly predicted the change in stock price direction (PREDICTION). The results of the analysis also indicated that the interaction of Reporting and Assurance was significant with regard to the number of times participants made stock price change predictions in accordance with an expectation of mean-reverting stock prices (TRACKING). Post hoc analysis on TRACKING indicated that increased levels of reporting frequency and assurance could adversely affect the quality of individual investors' investment decisions.



The results indicated that increased levels of reporting and assurance were not significant with regard to individual investors' perception of source credibility, information relevance or information value. Post hoc analysis provided some evidence that increased levels of reporting frequency may lead to an increase in the perceived trustworthiness of the source of the information and investors may be willing to pay more for the stock of a company that provided increased levels of reporting of fundamental financial data.



#### 1.0 INTRODUCTION

"The ultimate destination in a quest for timeliness, whether or not it is deliberately sought, is continuous reporting and auditing (Elliott, 2001, p. 2)."

#### 1.1 Introduction and Relevance of the Study

The credibility of information presented in the US capital markets has been damaged by the corporate accounting scandals of the past several years. These scandals have reduced public confidence in the financial information available from companies and investment analysts (Daigle and Lampe, 2003; Hodge, 2003). Restoring public confidence in audited financial information is crucial to the continued success of the US capital markets. Investors and regulators are calling for business to adopt more transparent reporting mechanisms to bolster the credibility of the information. "The most often mentioned means of restoring public confidence is a combination of new, improved and timelier financial reporting coupled with assurance of the information when disseminated (Daigle and Lampe, 2003, p. 7)."

The purpose of this study is to examine the extent to which continuously reported information is of value to the investor, and the extent to which continuous assurance on the information adds incremental value, by examining its impact on investment decision quality. The effect of continuous reporting and continuous assurance on investors' perceptions of the value of information will also be investigated.



Increasing numbers of investors have taken advantage of access to Internet trading Websites and have become more active in buying and selling stocks as they manage their own portfolios (NYSE, 2000; Hunton, Reck, Pinsker, 2002). The NYSE study indicates that more than one million daily trades were made through on-line brokerage accounts in the first quarter of 2000 (NYSE, 2000). Investors consequently need timely information that can be accessed and used without significant cost. The demand by investors, and potentially by regulators, for businesses to adopt continuous reporting is increasing (Libbon, 2001; Hunton, Wright, Wright, 2003; Jones and Xiao, 2004). Researchers recognize that continuous reporting will result in richer disclosure by reporting entities, resulting in potential benefits including reduced market volatility, reduced cost of capital for reporting entities and more relevant and timely information for investors and analysts (Elliott, 2002). In addition, Congress, the Securities and Exchange Commission (SEC) and the American Institute of Certified Public Accountants (AICPA) have recognized the potential contribution of continuous assurance to investors and other stakeholders (CICA/AICPA, 1999; Vasarhelyi, Alles, Kogan, 2003). It is uncertain what direction the Public Company Accounting Oversight Board (PCAOB) will take in its recommendations, but continuous auditing techniques potentially will be included in their agenda.

Parallel with the development of continuous reporting and assurance technology is the standardization of extensible business reporting language (XBRL), a software tagging language based on extensible markup language (XML). The standardization of XBRL will allow corporations to make financial and non-financial data available to investors (as



well as auditors, regulators and other stakeholders), without disclosing proprietary information to competitors. It is proposed that companies make databases of XML/XBRL tagged information available to investors and regulators for use in data analysis (Elliott, 2002). The SEC has recently issued a proposed regulation to require use of XBRL filing for all publicly traded corporations, a further indication of the SEC's intent to foster more transparent financial reporting (SEC, 2008). Previously, the SEC had implemented a voluntary XBRL filing program for SEC registrants, with over seventy-five companies posting their reports using XBRL tags (SEC, 2005). If adopted, the new proposed regulation will phase in beginning with filings for accounting periods ending on or after December 31, 2008 and will initially apply to large domestic and foreign filers, with a full phase-in for all filers by 2010. As investors become more aware of the power of XBRL enabled reporting, they are expected to demand that more richly detailed data be made available on a continuous or more frequent basis.

Figure 1 offers an illustration of the dimensions of Assurance and Reporting. Box I indicates the current status of financial reporting and assurance. Box II indicates the status if increased levels of assurance are implemented. Box III indicates the status if increased levels of reporting frequency are implemented. Box IV indicates the status if both increased levels of assurance and increased levels of reporting frequency are implemented.



FIGURE 1 DIMENSIONS OF REPORTING AND ASSURANCE

	II	IV	
A S S U R A	Periodic Reporting of Financial Statement and Non-financial Information Continuous Assurance on all Information I	Continuous Reporting of Financial Statement, Data Level and Non-financial Information Continuous Assurance on all Information III	
N C E	Periodic Reporting of Financial Statement and Non-financial Information Periodic Attestation on Financial Statement Information and No Assurance on the Non- financial Information	Continuous Reporting of Financial Statement, Data Level and Non-financial Information Periodic Attestation on Financial Statement Information and No Assurance on the Data Level or Non-Financial Information	
	REPORTING		

While there is an expectation that continuous reporting of financial information, with or without continuous assurance, is the coming paradigm, there are differing views on how this increased level of information will impact the decision making of individual investors. These differing views stem from the information economics literature and the judgment and decision-making literature.

The view taken by the information economics literature is that increased availability of information to investors should increase the ability of individual investors to make more fully informed decisions regarding investments. Information economics tells us that information is of value to investors to the extent it reduces the uncertainty they face in making investment decisions and to the extent it improves their decisionmaking (Cohen, Lamberton, Roohani, 2003). However, the value of information hinges not only on availability, but also on the usefulness of information to the user. The value of information is a function of characteristics of the decision, the decision maker and the



information (Cohen, et al., 2003). Characteristics of the decision include the decision context, level of risk, the decision environment and the decision time frame. These characteristics will be controlled and held constant in the present study. Characteristics of the decision maker include risk propensity, investing experience, Internet trust, education, gender, and age. These characteristics are intrinsic to the decision maker and will be measured in the present study. Characteristics of the information include the credibility of the source of the information, the timeliness of the information, the reliability of the information, and the relevance of the information for the investment decision. The effect of continuous reporting and continuous assurance on the investors' decision quality resulting from increased availability of information will be examined in the present study, with an ex ante presumption that the decision quality will improve if the information is more useful. Relevance will be assumed and measured in this study.

An alternate view of the value of continuous reporting stems from the literature on judgment and decision-making, which finds that more information does not always result in better decisions. Information that is continuously reported may increase the cognitive load of the investment decision to the extent that information overload occurs and investors are unable to process the information properly within the investment time-frame, resulting in reliance upon heuristic decision processes, fixation on a limited subset of available information and inability to separate relevant from irrelevant information (Chewning and Harrell, 1990; DiFonza and Bordia, 1997; Lipe, 1998). Consequently, they may make investment decisions of lower quality when receiving continuously reported information.



In addition to examining the impact on decision quality, which is a normative measure of information value, it is also of interest to examine investors' perception of the value of continuously reported information. Investors may perceive that they are receiving more valuable information when in fact they are not able to use the information to make better decisions and may even make poorer decisions (DiFonza and Bordia, 1997). However, their perceptions may drive demand for continuous reporting. The effect of continuous reporting and continuous assurance on the investors' perception of the value of information resulting from increased source credibility, timeliness and reliability will be investigated in the present study

#### 1.2 Research Questions

As discussed above, the primary purpose of this study is to examine the impact of continuous reporting and continuous assurance on individual investors. Two perspectives will be examined: 1) the impact of continuously reported information, with and without assurance, on individual investors' decision-making and 2) investor's perception of the value of continuously reported information, with and without continuous assurance. The following research questions are posed:

- 1. Does the frequency of reporting (periodic versus continuous) have a positive or negative impact on the investment decision quality of individual investors?
- 2. Does providing assurance have a positive impact on the investment decision quality of individual investors?
- 3. Does the frequency of reporting (periodic versus continuous) increase individual investors' perception of source credibility?



- 4. Does increased perception of source credibility increase individual investors' perception of the value of information?
- 5. Does the frequency of reporting (periodic versus continuous) increase individual investors' perception of information reliability?
- 6. Does increased perception of information reliability increase individual investors' perception of the value of information?
- 7. Does providing assurance increase individual investors' perception of the value of information?

Frequency of reporting will be modeled as bi-weekly reporting (periodic) or daily reporting (continuous). Assurance will be modeled as either no assurance or assurance.

1.3 Motivation for the Study

A number of theoretical studies have been published regarding the potential impact of continuous auditing on investors (Hunton, Reck, Pinsker, 2002; Hunton, Wright, Wright, 2002). To date, little experimental research has been conducted to determine if continuous reporting and assurance has an impact on investors' decision quality or investors' perception of the value of information (O'Donnell and David, 2000). Previous studies have examined the impact of continuous reporting in the form of "ongoing release of information about the firm," but not the "continual updating of the same piece of information" in the context of investor stock price decisions (Hunton, Reck, Pinsker, 2002, p.5). Other studies have examined the demand for continuous assurance, with mixed results regarding information users' willingness to pay for the service (Pany and Smith, 1982; Daigle and Lampe, 2000; Arnold, Lampe, Masselli, Sutton, 2000;



Boritz and Hunton, 2002; Alles, Kogan, Vasarhelyi, 2002; Daigle and Lampe, 2003; Hunton, Wright, Wright, 2003; Nicolaou, Lord, Liu, 2003; Daigle and Lampe, 2004).

Much research needs to be done to provide insight into the impact of various forms of continuous reporting and assurance techniques and reporting models on investors. This research is needed due to the high cost of designing and implementing continuous reporting and assurance technology. In addition, there is little current regulation of financial reporting on the Web, which is a necessary element in promoting the growth of such reporting (Lymer and Debreceny, 2002).

#### 1.4 Contributions

In anticipation of the changing paradigm of information reporting and assurance, the goals of this study are to provide ex ante evidence regarding the impact of continuous reporting and continuous auditing on investors' investment decision quality and on investors' perception of the value of information.

The research design was implemented via a simulation wherein participants were provided with either periodic or continuous financial information on which to base stock price predictions. Assurance on the information was also manipulated. The research design allows for data regarding the investors' reactions to continuously updated financial information to be collected. In addition, the research design allows for differentiation between investors' reaction to information from continuous reporting without assurance compared to continuous reporting with assurance. The research design provides guidance to reporting entities, regulatory agencies and software developers regarding the usefulness of continuous reporting and the need for assurance.



The design and use of a simulation in the present study is a novel approach to elicit and analyze investor behavior in the continuous reporting and continuous assurance environment.

The results of the study indicate that the main effect of Assurance was significant with regard to the performance dependent variable PREDICTION, a measure of the number of times participants correctly predicted the change in stock price direction. The results of the analysis also indicated that the interaction of Reporting and Assurance was significant with regard to the dependent variable TRACKING, a measure of the number of times participants made stock price change predictions in accordance with an expectation of mean-reverting stock prices. Post hoc analysis on the performance dependent variable TRACKING indicated that increased levels of reporting frequency and assurance could adversely affect the quality of individual investors' investment decisions. However, the results indicated that increased levels of reporting and assurance were not significant with regard to individual investors' perception of source credibility, information relevance or information value. Post hoc analysis provides some evidence that increased levels of reporting frequency may lead to an increase in the perceived trustworthiness of the source of the information and that the increase in perceived trustworthiness may lead to an increased willingness to pay more for the stock of a company that provided increased levels of reporting of fundamental financial data.

The remainder of the dissertation is organized as follows: Section 2 provides the literature review and hypothesis development, Section 3 details the research methodology



and design, Section 4 contains the analysis and Section 5 discusses the conclusions, limitations and future research considerations.



#### 2.0 LITERATURE REVIEW AND HYPOTHESES DEVELOPMENT

#### 2.1 Introduction

In order to provide a background for examining the impact of continuous reporting and continuous assurance on individual investors, an overview of the literature regarding the feasibility of continuous reporting and continuous assurance will be provided. Thereafter, the reporting model and the added value of continuous assurance will be discussed, leading to the development of the relevant theoretical constructs. Then, the information economics model of the value of information will be discussed and contrasted with the judgment and decision-making literature to develop the hypotheses regarding investors' decision quality. Finally, the information economics model will be used to develop hypotheses regarding investors' perception of the value of information.

#### 2.2 Feasibility of Continuous Reporting and Continuous Assurance

Continuous reporting (CR) and continuous assurance (CA) have been discussed in the literature for more than two decades. Alles, et al. (2002) describe the elements of technology that must exist for the implementation of CR and CA. The AICPA and the CICA commissioned a report on the feasibility and implementation of CA (CICA/AICPA 1999), including reports and a variety of other information. Despite the broad based nature of the research involving CR and CA, there is a lack of agreement regarding a precise definition of each. For purposes of this study the following definitions will be used:



<u>Continuous Reporting:</u> The ongoing, real-time reporting of both financial and non-financial information to external parties. (Cohen, et al., 2003).

<u>Continuous Assurance:</u> The ongoing, real-time, independent third-party assurance of both financial and non-financial information. (Adapted from (CICA/AICPA, 1999).

The technology to support these concepts is converging rapidly. One of the technological advances that is leading the way to CR and CA is the development of extensible mark-up language (XML) and extensible business reporting language (XBRL) as the basis for providing information in digital formats that transcend software platforms and enable information to be shared in a usable format (Cohen, 2000; Bovee, Ettredge, Srivastava, 2001; Cohen, 2001; Rezaee, Hoffman, Marks, 2001; Cohen, 2002; Murthy and Groomer, 2004). Extending the value of XBRL is the development of XBRL GL, which provides a common structure for the financial statements of disparate corporate entities and allows for ease of downloading financial information for comparison.

#### 2.3 Reporting Model

The focus of the current study is on individual investors, who have been shown to represent a growing segment of U.S. investors (NYSE, 2000; Hunton, Reck, Pinsker, 2002). Individual investors are accustomed to receiving information regarding the companies in which they invest via the Internet, either directly from company Web sites or from investment brokerage Web sites (Asthana, 2003). The current state of company reporting via the Web typically involves an investor relations Website used to electronically publish the company's annual report and the annual and quarterly (10K and 10Q) reports required by the SEC (Ettredge, Richardson, Sholz, 2001; FASB 2001;



Lymer and Debreceny, 2002; Asthana, 2003). In addition, many companies use the same Web site for various information releases. These information releases take the form of earnings disclosures, personnel changes, product releases, etc. The annual report and the 10K reports include an audit opinion on the financial information presented. The 10Q reports are accompanied by review reports from the external auditor. The audit opinion and review reports accompany the Web reported information to varying degrees (Ettredge, et al., 2001; FASB, 2001; Hodge, 2001; Lymer and Debreceny, 2002). Interim information releases and non-financial information have no form of assurance. Investors can sign up to receive e-mail alerts from the company when new information is made available on the investor relation site. The company determines when to update the Web site with new information.

Under a continuous reporting paradigm, the investor would have access to financial and non-financial data that are continuously updated by the company (Elliott, 2002). To date, no company actually makes this information available to external users, but the technology is rapidly becoming available to allow this form of reporting. The continued development and increased use of XBRL and other Web service technologies facilitate the ability of companies to make a Website available that allows investors to access the continuously updated data on demand and feed it directly into spreadsheet applications or other financial analysis tools. For example, a financial analysis tool is now available from Edgar Online that functions as an Excel add-in and retrieves data directly for Edgar Online via a web service (EDGAR online, 2008). The continuously reported data would include the information that is currently available on investor



Websites, as well as current updates to the information. Quarterly and annual information would include a review or audit report, as required by SEC regulations for publicly held companies. Interim information releases would be included with the continuously reported information as they become available. Additional forms of financial and non-financial data would be included as the company determines what information is appropriate based on the needs of investors. The company would control whether the continuously reported information has any form of assurance. There is the potential under this reporting model to require the investor to pay for assurance (Elliott, 2002).

#### 2.4 Assurance Model

The move to implement continuous reporting has momentum as companies make progress towards a more transparent reporting environment. Companies who have implemented enterprise resource planning systems (such as MySAP ERP or SAP ERP, PeopleSoft, Oracle and Cognos) and extensive investor relations Web sites can make available increasingly greater amounts of financial and non-financial content available on an almost continuous basis with very little additional effort or cost through the implementation of web-enabled reporting mechanisms. However, the move to implement continuous assurance is more problematic. The initial issue that must be addressed is to determine which information can or should be assured and then to determine the level of assurance that can be provided (Rezaee, Ford, Elam, 2000; Alles, et al., 2002; Cohen, et al., 2003; Vasarhelyi, Alles, Kogan, 2003) The ability to provide continuous assurance on this information is not easy to implement and, therefore, not as



cost-free as continuous reporting. As a result, either the providing companies or the information users must perceive a value in continuous assurance and be willing to pay for the added cost. Studies that have examined the demand for continuous assurance and the willingness of investors and other information users to pay for continuous assurance have found mixed results (Pany and Smith, 1982; Daigle and Lampe, 2000; Arnold, et al., 2000; Boritz and Hunton, 2001; Alles, et al., 2002; Daigle and Lampe, 2003; Hunton, et al., 2003; Nicolaou, et al., 2003; Daigle and Lampe, 2004, Lampe and Daigle, 2006). In addition, accountants and researchers have proposed a variety of methodologies for implementing continuous assurance, indicating a lack of agreement on many of the basic issues regarding continuous assurance (Groomer and Murthy, 1989; Vasarhelyi and Halper, 1991; Rezaee, et al., 2000; Alles, et al., 2002; Rezaee, Sharbaroghlie, Elam, McMickle, 2002; Murthy and Groomer, 2004; Hunton, Mauldin, Wheeler, 2008).

In determining what should be assured and the level of assurance provided, companies need to consider what level of assurance provides value to the information user. The AICPA has defined assurance as a "broad range of services above and beyond the traditional attest function performed in rendering an opinion on financial statements. According to the committee, auditing is a subset of the attest function and the attest function is a subset of assurance services" (Cohen, et al., 2003). It is informative, therefore, to envision CA as a continuum ranging from the attest function at the basic end and continuous assurance at the expanded end. The level of assurance will be determined by user demand, and range over the entire spectrum depending on the decision being



made and the type of information being assured (Daigle and Lampe, 2000; Alles, et al., 2002; Daigle and Lampe, 2003; Daigle and Lampe, 2004).

The potential exists for investors and other users to find no additional value from adding assurance to continuously reported information. In addition, individual investors appear to have a limited understanding of the nature of auditing services, which may impact their ability to distinguish between unaudited information, audited information and assured information (Pany and Smith, 1982; Hunton, Reck, Pinsker, 2002). Pany and Smith (1982) examined the value of auditor association with financial information by comparing the traditional audit and review opinions on paper based financial reporting. They found that investors were unable to distinguish between the two reports and attached no additional value to the audit. Hunton, Reck, Pinsker (2002) compared management assurance to external auditor assurance on news releases about the firm. They found that investors perceived greater credibility for auditor assured information, but may have done so without fully understanding the nature of assurance services. Several studies have indicated that internal information users are more likely to demand and be willing to pay for continuous assurance than external information users (Daigle and Lampe, 2000; Daigle and Lampe, 2003; Daigle and Lampe, 2004). These studies suggest that the value associated with assurance will vary according to the decision being made, the type of information required and the level of assurance provided.

The process for implementing continuous assurance will also vary according to the type of information and the level of assurance. A variety of methodologies and approaches have been proposed and defined, ranging from embedded audit modules to



automated data warehouses and Web-based continuous auditing services (Groomer and Murthy, 1989; Vasarhelyi and Halper, 1991; Kogan, Sudit, Vasarhelyi, 1999; Rezaee, et al., 2000; Alles, et al., 2002; Rezaee, et al., 2002).

One thing that all proponents of continuous reporting and continuous assurance agree on is the requirement for the information to be provided using on-line, or Internet based, technologies. In the paradigm of Internet based reporting, greater opportunity exists for information to be altered in the process of transmission from provider to user. This indicates that two separate issues must be addressed in the continuous reporting/continuous assurance environment: assurance on the information itself and assurance on the systems that transmit the information from its source to the user. The value placed on assurance of electronically disseminated information must be differentiated between the two issues (Boritz and No, 2003; Nicolaou, et al., 2003). The purpose of the current study is to examine the additive value of assurance on the information itself; therefore, the participants will be provided with information explaining that the electronic systems that convey the information to them are monitored to assure that no alteration occurs during transmission.

#### 2.5 Value of Information

When examining the value of information, it is essential to first determine if the value being measured is normative or perceived and if the value is being measured expost or ex-ante (Nadiminti, Mukhopakhyay, Kriebel, 1996). Research questions 1 and 2 address a normative approach to the value of CR/CA by examining the impact on decision quality, measured by changes in decision quality. Research questions 3 and 4



address a perception approach to the value of CR/CA by examining the impact on investors' perceptions, measured by investors' self-assessed perception. Both sets of questions reflect an ex-post measurement of the value of the information. To address research questions 1 and 2, the information economics view of information value will be compared to the judgment and decision-making view of the impact of information overload to develop the hypotheses related to decision quality. To address research questions 3 and 4, the information economics literature will be utilized to develop hypotheses related to investors' perception of the value of information.

#### 2.5.1 Investor Decision Quality

Information economics provides a perspective that the value of increased availability of information hinges on the investor's ability to use the information to reduce the uncertainty of a decision and consequently improve the ability to make high quality decisions, provided the information is relevant and possesses the requisite level of credibility, timeliness and reliability (Cohen, et al., 2003). The value of information to an investor can, therefore, be measured by the increased return from investment decisions. In the current study, decision quality is defined as the number of times the participant investors make 'correct' prediction decisions when exposed to different levels of information availability. Other factors that impact the value of increased levels of information include characteristics of the decision and the decision maker (Cohen, et al., 2003). Characteristics of the decision include the decision context, level of risk, the decision environment and the decision time frame. These characteristics will be controlled and held constant in the present study. Characteristics of the decision maker



include risk propensity, investing experience, Internet trust, education, gender, and age.

These characteristics are intrinsic to the decision maker and will be measured in the present study.

Provided that the information possesses the necessary qualities, information economics yields an ex ante presumption that decision quality will improve if the investor receives and makes use of increased levels of information.

However, evidence from the judgment and decision-making literature leads to concerns regarding individual investors' ability to adequately make use of continuously reported information (Chewning and Harrell, 1990; Hunton, Wright, Wright, 2002; Hunton, et al., 2003; Hunton, Wright, Wright, 2004). The potential exists for continuously reported information to result in an overabundance of information that exceeds the investor's cognitive ability to process and effectively utilize the information within the investment decision timeframe. As a result, they are not able to use the information to make better decisions and may even make poorer decisions (DiFonza and Bordia, 1997). This could lead to reliance upon heuristic decision processes, fixation on a limited subset of available information and/or inability to separate relevant from irrelevant information (Chewning and Harrell, 1990; DiFonza and Bordia, 1997; Lipe, 1998). Prior research indicates that decision-makers' ability to integrate data elements into their decision process "follows a bell-shaped curve, also referred to as an inverted-U curve" (Chewning and Harrell, 1990, p. 527). That is, they are initially able to integrate additional data elements into their decision making process, but will eventually reach a point of information overload at which time they will not only be unable to integrate new



data elements but will actually integrate fewer data elements into the decision process (Schroder, Driver, Struefert, 1967; Chewning and Harrell, 1990).

Information load has been characterized both in terms of quantity of different dimensions of information and quantity of repeated measurements of each dimension. Prior research has found that it is the quantity of different dimensions of information that leads to information overload within a given time frame, leading to recommendations that the number of data elements provided for a given decision be limited to a "relatively small set" of the elements with the "greatest predictive ability" or to provide the decisionmaker with a "decision model suited for the particular decision" (Chewning and Harrell, 1990, p.539). When this recommendation is considered in the context of continuous reporting, an individual investor might initially be overwhelmed by the quantity of data elements available but may eventually develop an adequate decision model to allow for the identification and integration of the most appropriate set of decision elements. Once an appropriate set of data elements is selected, the repeated measurements of the data elements should not lead to information overload. Several studies have examined individual investors' ability to identify appropriate data elements for the investment decision, with mixed results (Chewning and Harrell, 1990; DiFonza and Bordia, 1997).

In an experimental market study, Chewning, Collier, Tuttle, (2004) compared a group of individual investors trading in a market that included a sophisticated investor to a group of individual investors trading in a market without a sophisticated investor and found evidence that individual investors may learn to copy the decision-making strategy of sophisticated investors after observing how sophisticated investors trade in reaction to



changes in data elements (Chewning, et al., 2004). However, Difonza and Bordia conducted a study to examine the psychological effect of rumor versus fact on individual investors (Difonza and Bordia, 1997). In a control group, participants were provided with the daily stock price and the percentage of change from the previous day's stock price. In the treatment group, participants were provided with information items periodically throughout the trading session. Some of the information items were rumors, some were fact. They found that individual investors provided with information items in addition to daily stock prices were unable to identify relevant information and actually made less profitable trading decisions than those investors provided only with daily stock prices, even though the more informed investors believed they had appropriately incorporated the additional information into their decisions (DiFonza and Bordia, 1997). The participants traded in response to the rumors as if they were facts, but did not believe they had done so. The evidence from the DiFonza and Bordia study indicates that, when no other information is available, individual investors tend to "track" the stock price and make investment decisions in inverse relation to the direction of stock prices (buy low, sell high). The tracking behavior exhibited by individual investors appears to result from their belief that changes in the stock price are transitory and the stock price will be mean reverting in subsequent periods (DiFonza and Bordia, 1997). However, when provided with additional information, individual investors exhibited trading behaviors that deviated from tracking, which resulted in less profitable trading than their less informed counterparts. DiFonza and Bordia theorize it is because investors' believe that the change in stock price is attributable to the additional information and no longer rely on



their previous 'mean-reverting' trading strategy (1997). The changes in trading behavior indicate the individual investors responded to the information but were unable to take advantage of it to improve their trading performance. It is not known if this was due to lack of experience with the trading task or lack of time to properly incorporate the information into the trading decision. However, it is evidence that individual investors may be better off relying on the stock price, which incorporates the trading expertise of the market, than in seeking out additional data.

Higher quality investment decisions would result from the investor being able to incorporate the information into the decision making process within the allowed time frame and more accurately determine whether to buy shares of stock, sell shares of stock or make no trade than investors in conditions of lower information availability.

The theoretical implications of the tension between information economics and information overload and the results of prior research lead to the first hypothesis, stated in the alternative, as follows:

### H1a: Investment decisions will be of different quality in conditions of continuous reporting than in conditions of periodic reporting.

If assurance adds to the ability of investors to make use of information to reduce uncertainty and improve the quality of their investment decision, this should be reflected in improved decision quality. There is currently little regulation of information reported via a company Web site (Lymer and Debreceny, 2002). Daigle and Lampe (2003) discuss the risk of using information provided via the Internet, indicating there are numerous reports of "erroneous self-released information by entities" (Daigle and Lampe, 2003, p.4), which could result in losses to investors if relied upon. Assurance by an



independent auditor is an impartial assessment of the information reported, as opposed to management's own internally generated assessment. Assurance on the information reduces the risk of relying on erroneous reported information for an investment decision; therefore, continuous assurance on either periodically or continuously reported information would result in reduced risk of using the information and improve the quality of the investor's decisions.

The second hypothesis, stated in the alternative, is as follows:

H1b: Investment decisions will be of higher quality in conditions where information has been assured than for information that has not been assured.

In addition, there is potential for an interaction between continuous reporting and continuous assurance of information in its impact on the quality of individual investors' investment decisions. Investors may make higher quality decisions due to the higher level of informativeness from continuous reporting combined with greater reliability from continuous assurance, leading to the third hypothesis, stated in the alternative, as follows:

H1c: Investment decisions will be of higher quality in conditions where information has been both continuously reported and continuously assured.

To operationalize investment decision quality, participants will make predictions regarding whether the stock price will increase or decrease in the subsequent period and participants' predictions will be compared to the actual change in stock price to determine the number of times a correct prediction is made.

2.5.2 Investors' Perception of Information Value

Investor demand will conceivably drive the move to continuous reporting and continuous assurance. Potentially, individual investors may perceive that continuously



reported (or assured) information will enable them to make better investment decisions, even if they do not possess the ability to process and use the information (DiFonza and Bordia, 1997). Perceived value of information is a function of its perceived source credibility, timeliness and reliability. Each of these components will be discussed and appropriate hypotheses formulated.

#### 2.5.2.1 Source Credibility

Implementing continuous reporting and/or continuous assurance systems are signals from a company that it wants to provide high quality information that is relevant, timely and reliable. Reporting information on a continuous basis would provide richer, more transparent disclosure. Higher levels of disclosure have been shown to increase investors' perception of the credibility of the company's management, resulting in an increase in the perceived credibility of the information (Hirst, Koonce, Miller, 1999; Hunton, Wright, Wright, 2002; Mercer, 2002). Hirst et al. (1999) find that investors give consideration to the credibility of the source of information in determining the quality of information and they tend to give "greater weight" to information that is communicated by more credible sources. Mercer (2002) finds that investors' perception of the credibility of a company may be adversely affected if the company does not provide disclosure at the level expected by investors. As investors come to expect continuous reporting, companies who do not utilize it may be perceived as less credible. In addition, more continuously reported information provides fewer opportunities for management to 'manage' earnings to suit their own needs, which may lead investors to believe that firms who voluntarily report on a continuous basis are more credible.



Adding assurance to disclosure is a way for companies to show their own confidence in the information. Signals of management's confidence should increase management's credibility in the eyes of investors and therefore increase investors' perception of the value of the information.

Continuous reporting and continuous assurance each have the potential to provide signals of management's credibility to investors. In addition, there is potential for an interaction between the two variables. Increased credibility should result in an increased perception of value of information. This leads to the next set of hypotheses, stated in alternate form, as follows:

H2a: Source credibility will be perceived to be higher for information that is continuously reported than it is for information that is periodically reported.

H2b: Source credibility will be perceived to be higher for information that has been assured than for information that has not been assured.

H2c: Source credibility will be perceived to be higher for information that is both continuously reported and continuously assured.

#### 2.5.2.2 Value of Information

Implementation of a continuous reporting model will provide information to investors in a timelier manner than the periodic reporting model. Information that is not timely has no value, even though it could have been relevant to the decision if received sooner. "Timeliness is critical since information that arrives too late to make a difference is virtually worthless" (Cohen, et al., 2003, p. 56). On the other hand, there is some evidence that continuously reported information may result in an overabundance of information that exceeds the investor's cognitive ability to process and effectively utilize



the information. Such an overload may lead investors to perceive the information as being less valuable. By proposing that investors find continuously reported information more valuable, the competing theoretical views can be more effectively tested.

The above discussion leads to the development of the next set of hypotheses, stated in alternate form, as follows:

H3a: Information that is continuously reported will be associated with a higher perceived value of information than information that is periodically reported.

H3b: Higher perceived source credibility will be associated with higher perceived value of information.

H3c: Higher perceived reliability will be associated with higher perceived value of information.

If assurance leads to delay in presentation of information, this potentially decreases the value of information. As a result, no hypothesis is formulated regarding the impact of continuous assurance on timeliness. In addition, no hypothesis is formulated regarding the perception of timeliness, as continuously reported information is obviously timelier than information that is periodically reported.

#### 2.5.2.3 Information Reliability

Implementation of continuous reporting models may lead investors to have concerns regarding the reliability of the information. As previously discussed, lack of regulation of company Web sites increases the risk of relying on company provided information that may be erroneous (Lymer and Debreceny, 2002). Assurance by an independent auditor is an impartial assessment of the information reported, thereby reducing the risk of relying on erroneous reported information; therefore, continuous



assurance on either periodically or continuously reported information would result in reduced risk of using the information and increase the value of the information.

There is also potential for continuous reporting to increase the reliability of information. Investors may find it to be a signal that the company has implemented higher quality reporting systems. In addition, there is potential for the two variables to interact. This discussion leads to the next set of hypotheses, stated in alternate form, as follows:

H4a: Reliability will be perceived to be higher for information that is continuously reported than for information that is periodically reported.

H4b: Reliability will be perceived to be higher for information that has been assured than for information that has not been assured.

H4c: Reliability will be perceived to be higher for information that is both continuously reported and continuously assured.

The next section of the dissertation details the research methodology and design, followed by Section 4, which contains the analysis and Section 5, which discusses the conclusions, limitations and future research considerations.



#### 3.0 RESEARCH METHOD

# 3.1 Research Design

The present study utilizes a 2 X 2, experimental design with a base-level period for all groups. Reporting periodicity is manipulated at two levels, Periodic (modeled as reporting every tenth decision period) and Continuous (modeled as reporting every decision period). Assurance source is manipulated at two levels, No Assurance and Assurance. The Base Level (modeled as no reporting, no assurance), represents the current reporting and assurance paradigm. The study was implemented in a laboratory experiment with participants randomly assigned to the treatment conditions.

Figure 2 illustrates the manipulation of the independent variables.

FIGURE 2 INDEPENDENT VARIABLE MANIPULATIONS

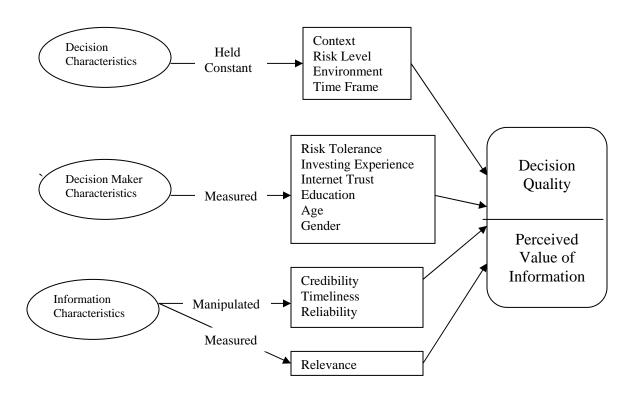
Periodic Reporting With Assurance	Continuous Reporting With Assurance
Periodic Reporting No Assurance	Continuous Reporting No Assurance

#### 3.2 Research Model

The model of information economics value of information is shown in Figure 3 and the research model for the current study is shown in Figure 4.

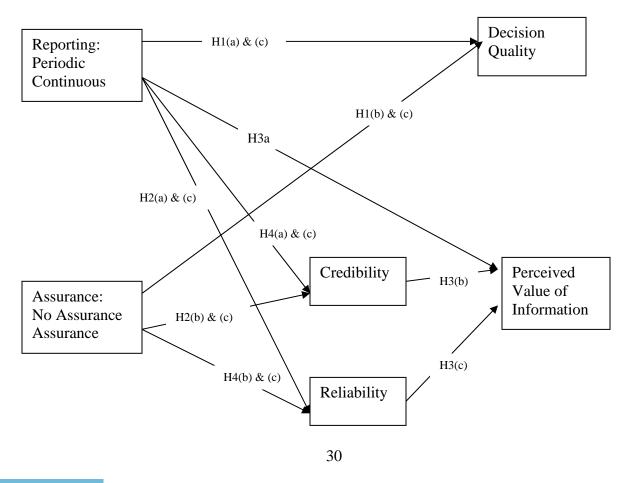


# FIGURE 3 MODEL OF INFORMATION ECONOMICS VALUE OF INFORMATION





# FIGURE 4 RESEARCH MODEL



## 3.3 Participants

Students enrolled in a large Southeastern university were used as participants in the study. Students have been shown to be appropriate surrogates for relatively unsophisticated individual investors (Hunton, Reck, Pinsker, 2002; Libby, Bloomfield, Nelson, 2002). In addition, a study conducted in 1989 by Gomez Advisors found "more than 11 percent of all online traders were age 25 or under, with 5 percent of their trades being made from colleges and universities" (Libbon 2001, p. 55). Participants were awarded course credit for their participation. In addition, students earned cash for each correct prediction.

# 3.4 Experimental Procedure

The experiment was conducted entirely via an Internet-based research instrument.

Details of how the research instrument operates are provided in the next section.

Multiple pilot tests were conducted and the instrument constructed so that the experiment was completed entirely on-line. Details regarding the development of the research instrument and pilot studies follow.

#### 3.4.1 Financial data for research instrument

The set of financial data for the research instrument was developed as follows. Initially, data were collected from a focus group of students (the experimental participant population) regarding the specific items of financial information they would find useful in making a stock purchase/sell decision. The resulting set of student selected items were compared to financial information items found to be predictive of stock price returns in the accounting literature (Ou and Penman, 1989a; Ou and Penman, 1989b; Ou, 1990;



Holthausen and Larcker, 1992; Lev and Thiagarajan, 1993). Ten items of financial information were then selected to be used in the research instrument; listed in Figure 5. The initial value of these items is based on the financial statements of the task company (see Appendix B for the task company financial statements). The next step in the development of the financial data used in the research instrument was to collect stock price data for a 65 day period for a publicly traded company. The financial information items were sorted into primary predictors, secondary predictors and tertiary predictors, as indicated in Figure 5. In the research instrument, changes in the stock price lag changes in the primary predictors by two days, secondary predictors by three days and tertiary predictors by five days. This was accomplished by reverse calculating the financial data based on changes in the stock price. Figure 5 provides the formulae used to calculate each of the three types of predictors.



# FIGURE 5 ITEMS OF FINANCIAL INFORMATION USED IN RESEARCH **INSTRUMENT**

**Primary Predictors:** Earnings per Share

Sales

**Gross Profit Ratio** Operating Income

**Secondary Predictors:** Inventory

Current Ratio

Accounts Receivable

**Tertiary Predictors:** Return on Equity

> Debt to Equity Ratio Return on Total Assets

## Predictor Values Were Reverse Calculated Based On Daily Stock Prices:

## Primary Predictor Calculations

The change in stock price lagged the Primary predictors by 2 days:

Formula: (1 + (Stock price percentage change from day 2 to day 3)) times Day -1 Primary Predictor Value = Day 1 Primary Predictor Value

# Secondary Predictor Calculations

The change in stock price lagged the Secondary predictors by 3 days:

Formula: (1 + (Stock price percentage change from day 3 to day 4)) times Day -1

Secondary Predictor Value) = Day 1 Secondary Predictor Value

## **Tertiary Predictor Calculations**

The change in stock price lagged the Tertiary predictors by 5 days:

Formula: (1 + (Stock price percentage change from day 5 to day 6)) times Day -1 Tertiary

Predictor Value) = Day 1 Tertiary Predictor Value

Day -1 is the initial financial data for the fictional company used in the experiment.

Descriptions of the individual items are provided in Appendix 2.

#### 3.4.2 Pilot Study I

The first pilot study was conducted to test the adequacy of the 45 second time window for each decision period and to test the difficulty of the decision task. The continuous reporting with assurance condition was tested by 27 participants, who made stock price predictions for 30 decision periods. Twenty four of the participants



completed the task, two were dropped from the task due to failure to make a decision within the 45 second window and one withdrew voluntarily. Based on the results of this pilot, the 45 second time-frame was deemed to adequate and some adjustments were made to the financial information data set.

## 3.4.3 Pilot Study II

The second pilot study was conducted to ensure that the research instrument was functioning properly for all treatment conditions and to evaluate the manipulation of the independent variables. Participants were randomly assigned to the treatments and 34 participants were involved in the pilot study. Due to technical difficulties, the number of participants completing the task was as follows: Base-Level (Control) – 4; Periodic Reporting without Assurance – 5; Periodic Reporting with Assurance – 3; Continuous Reporting without Assurance – 2; Continuous Reporting with Assurance – 2. The incomplete sessions were caused by system errors and were unrelated to the participants' efforts or the functionality of the research instrument. The number of completed sessions was sufficient to test the research instrument functionality but not sufficient to provide data analysis to evaluate the manipulation of the independent variables. Based on the results, changes were made to the research instrument prior to conducting additional studies.

# 3.4.4 Pilot Study III

Due to the technical difficulties encountered in Pilot Study III, a third pilot study was conducted prior to the main data collection to evaluate the independent variable manipulation and determine if adjustments to the research instrument were required. In



addition, the research design was altered to discontinue the control group as a separate treatment group and to incorporate a control segment (base level) into each treatment condition as a within-subject treatment. This resulted in each treatment condition being composed of 65 total decisions, the first 30 in the base level condition and the subsequent 35 in the assigned treatment condition. However, the technical difficulties encountered in the second pilot study were not resolved and resulted in a limited number of completed sessions. There were 27 participants in the third pilot study with thirteen completed sessions as follows: Periodic Reporting without Assurance – 3; Periodic Reporting with Assurance – 3; Continuous Reporting with Assurance – 4. As a result of the limited number of completed sessions, and given that the main study mirrored the third pilot study, data from the third pilot study were combined with the main data collection for the purpose of data analysis.

# 3.4.5 Main Data Study

Multiple experimental sessions were conducted using volunteer student participants for data collection. Each participant completed the experiment in a classroom lab. Each participant was randomly assigned to one of the four treatment groups. Initially, each participant completed the informed consent form. The participant then received information explaining the task and company data. The participant was allowed to read through the explanatory screens at his/her own pace. When the participant completed reading the explanatory screens, the stock price prediction task began. The stock price prediction task was composed of 65 decision periods and lasted about 45 minutes. After the stock price prediction task was completed, the participant was asked a series of



questions to collect demographic data including investing experience, education, major, age and gender. Then the participant was then asked a series of questions to collect dependent variable information. Finally, the participant responded to a series of manipulation check questions and other questions to capture covariate data. The total time for the experiment was less than one hour.

#### 3.5 Task

The experiment is a stock price prediction task. Participants made stock price prediction decisions for 65 prediction periods. The participants were required to make a prediction regarding whether the stock price will go up or down in the next period. The participants were given a maximum of 45 seconds to make each prediction. They were able to move to each subsequent prediction period at their own pace, subject to the 45 second time limit. The financial information and stock price data were developed using the actual 65 day stock price for a widely traded stock. This allowed for determination in advance of the correct prediction. In addition to predicting the stock price direction (i.e., whether the stock price would go up or down), each participant was asked to indicate their confidence in their prediction using a 0 to 100% scale.

The stock price prediction task was determined to be a valid proxy for the 'buy or sell' investment decision and was deemed to be a task more appropriate for the student participant pool than other similar tasks, such as predicting the stock price.

During the stock price prediction task, each participant's screen displayed information regarding the prediction period number, the number of seconds left in the prediction period (this counted down from 45 for each period), current stock price,



previous period stock price, percentage of change in the stock price (either increase or decrease) from the previous period, and the menu buttons for the two predictions: 'the stock price will go up' or 'the stock price will go down.' Participants were informed that they must make a prediction in each period and would not be allowed to proceed to the next prediction period until they had done so. Each screen also included the question "How confident are you in your stock price prediction?" and the participants were required to indicate their confidence by clicking the button on an 11 item scale that ranged from 0% to 100% with intervals of 10%. A response to this question was required before the participant could move to the next decision period.

In addition to the information detailed above, the participants' screens displayed financial information, auditor reports and assurance reports pursuant to the specific treatment condition. Participants in the Periodic Reporting condition received additional financial information every tenth decision period and participants in the Continuous Reporting condition received additional financial information in each decision period. Participants in the Assurance conditions were able to access the independent auditor's report as shown in Appendix A in each decision period by clicking on a button 'Audit Report'. The auditor's report refers to the assurance probability assessment that is updated each time new financial data are presented. This is operationalized by providing participants in the Assurance conditions an assurance probability report each time financial information in addition to the stock price data are displayed. For participants in the Periodic Reporting with Assurance condition, both reports were available in every tenth decision period. For participants in the Continuous Reporting with Assurance



condition, both reports were available in each decision period. The assurance probability report is shown in Appendix A. The percentage displayed in each assurance probability report was generated using a random number generator with values between 87-97% and is displayed in red. A common set of assurance probability reports was used for both assurance conditions. The use of assurance probabilities and displaying the probabilities in red was intended to encourage participants to attend to the reports.

Selected screen shots from each version of the experiment are presented in Appendix C.

- 3.6 Variables
- 3.6.1 Independent Variables
- 3.6.1.1 Reporting Model

The independent variable of Reporting Model was manipulated at two levels: Periodic Reporting: participants in this condition received financial information every tenth decision period. They received stock price information in each decision period. Continuous Reporting: participants in this condition received financial information in each decision period. They received stock price information in each decision period.

When determining how to operationalize 'periodic', every tenth decision period was selected in order to balance the difference between periodic and continuous, but still have enough reporting periods to have an effect. If 'continuous' is viewed as daily reporting, every tenth period approximates to reporting every two weeks.

Investors are faced with a barrage of qualitative data regarding company status on a continual basis. As a result, they are essentially in a state of 'continuous reporting' with



regard to this type of information. The new reporting paradigm, consequently, will be modeled as the continuous reporting of quantitative data including fundamental financial statement data and business performance metrics. When determining what form of data to present in the experimental setting, fundamental financial statement data were selected due to the ability to use historical stock price data from an existing company to develop the data set for the stock price prediction task. In addition, fundamental financial data has been found to be predictive of stock prices (Ou and Penman, 1989a; Ou and Penman, 1989b; Ou 1990; Holthausen and Larcker, 1992; Lipe, 1998). The information reported to the participants has previously been described in the experimental procedures section.

#### 3.6.1.2 Assurance Model

The independent variable of Assurance Model was manipulated at two levels:

No Assurance: no audit or assurance probability reports were available.

Assurance: the independent auditor's report was available in each decision period and assurance probability reports were available in each decision period where new financial information was displayed.

These reports were developed similar to the reports recommended by CICA/AICPA's monograph and are similar to reports used in prior research (CICA/AICPA, 1999; Hunton, Reck, Pinsker, 2002). These reports are shown in Appendix A.

For the periodic reporting with assurance condition, the audit report was available for each prediction period and the assurance probability report was available for only those periods when the financial information items were presented. For the continuous



reporting with assurance condition, both the audit report and the assurance probability report were available in each prediction period. No auditor reports or assurance probability reports were available for the control period, the periodic reporting without assurance condition or the continuous reporting without assurance condition. As discussed previously, the participants accessed available reports by clicking on the appropriate buttons.

Manipulation check questions were utilized to determine how often the participants read the available reports.

## 3.6.2 Dependent Variables

Separate dependent variables were developed to measure the investors' decision quality and investors' perception of the credibility, reliability and value of the information received. The subsequent discussion describes the development of each dependent variable.

## 3.6.2.1 Decision Quality

Decision quality can be measured using objective data. Several types of data were collected and used to develop this set of dependent variables. The data collected include: prediction behavior, tracking behavior, and confidence. The dependent variables calculated with this data are now described.

#### 3.6.2.1.1 Prediction (Decision) Behavior

For each prediction period, the 'correct' prediction was predetermined. A measure of how many times each participant made a 'correct' prediction was calculated.

Between subjects comparisons were performed using the number of 'correct' predictions.



For analysis purposes, the measure calculated for the first 30 predictions in the treatment level decision series is called PREDICTION. A separate measure was also calculated using the Base Level (PREDICTBASE) decision series. Discussion of the statistical assumption testing for these variables is included in the analysis section.

## 3.6.2.1.2 Tracking (Decision) Behavior

An alternative way to view Performance is to compare the participants' predictions to a pattern similar to that described in DeFonza and Bordia (1997) as 'tracking' behavior: buying and selling stock according to the expectation of mean reverting stock prices. In the current study, Tracking is defined as making predictions regarding the stock price direction in accordance with an expectation that if the stock price went up today it will go down tomorrow and if the stock price went down today it will go up tomorrow. This pattern of predictions would track with a 'random-walk' market. A measure of how many times each participant made a 'tracking' prediction was calculated. Between subjects comparisons were performed using the number of 'tracking' predictions. For analysis purposes, the measure calculated for the first 30 predictions in the treatment level decision series is called TRACKING. A separate measure was also calculated using the Base Level (TRACKBASE) decision series. The Base Level measure allowed for assessment of the participants adoption of the TRACKING behavior pattern. Discussion of the statistical assumption testing for these variables is included in the analysis section.



#### 3.6.2.1.3 Confidence

Each participant provided their self-assessed confidence in each prediction. This information was used to perform between subject comparisons, using an average of the subjects' confidence for the first 30 predictions in the treatment level decision series. For analysis purposes, this measure is called CONFIDENCE. A separate measure of the average confidence was also calculated for the Base Level, called CONFIDENTBASE, to be used for potential within subject analysis. Discussion of the statistical assumption testing for these variables is included in the analysis section.

#### 3.6.2.2 Perceived Value

Perception of value is a subjective assessment by the participant. As such, it was measured by asking the participants to respond to a set of questions regarding their perception of the source credibility, information reliability, and value of the information they received for making stock price predictions. The participants' responses were captured via 7 point Likert scales. Timeliness was measured by the frequency of information being provided (Periodic Reporting or Continuous Reporting).

#### 3.6.2.2.1 Perceived Source Credibility

The six questions used to measure source credibility were taken from the McCroskey & Teven (1999) credibility scale. The McCroskey & Teven (1999) model includes three variables (expertise, trustworthiness, intention), each measured with six questions. In this study, three of the questions for measuring expertise and three of the questions for measuring trustworthiness were selected to produce a measure of source credibility. Reporting frequency may impact expertise, assurance may impact trustworthiness.



Intention is an exogenous factor and was, therefore, not included in the analysis. These questions are shown in Appendix B. The analysis of this set of questions is presented in the analysis section.

## 3.6.2.2.2 Perceived Information Reliability:

Five questions were developed to measure the participants' perception of the reliability of the financial information provided in the experimental task. These questions are shown in Appendix B. The analysis of this set of questions is presented in the analysis section.

#### 3.6.2.2.3 Perceived Value of Information

Three questions were developed and used to measure the participants' perception of the value of the financial information provided in the experimental task. These questions are shown in Appendix B. The analysis of this set of questions is presented in the analysis section.

#### 3.6.3 Covariates

Covariates are variables that are not manipulated in the experimental design or randomly distributed among the treatment groups. Covariates may be innate characteristics of the individual participants or they may be a product of the experimental design. Data were collected for several potential covariates, including: gender, age, college major, education, investing experience, risk tolerance, cognitive load, and system trust. A complete discussion of the potential covariates and selection of covariates to include in the model is in the analysis and results section.



#### 4.0 ANALYSIS AND RESULTS

#### 4.1 Introduction

The analysis of the main study is reported in this section. Initially, the participants are discussed. Manipulation checks are then discussed, followed by a discussion of the potential covariates. Subsequently, the testing of the hypotheses is discussed, followed by a detailed discussion of the results of the data analysis.

## 4.2 Participants

Participants for the experiment consist of ninety-seven undergraduate students from a large Southeastern university. See Table 1 for participant demographic descriptive statistics. Most of the students were upper-level accounting students enrolled in intermediate accounting (80) and all students were required to participate in a research experiment as part of their course requirements. They received course credit and were paid a minimum of five dollars for their participation. They could earn additional cash payments up to \$16.25 based on their performance in the experiment, for maximum earnings of \$21.25. On average, the students earned \$8.25 for performance.

The use of students as surrogates for individual investors was discussed previously in the research design section. In previous studies, students have been shown to be appropriate surrogates for relatively unsophisticated individual investors (Hunton, Reck, Pinsker, 2002; Libby, et al., 2002), In addition, a study conducted in 1989 by Gomez Advisors found "more than 11 percent of all online traders were age 25 or under,



with 5 percent of their trades being made from colleges and universities" (Libbon 2001, p.55).

TABLE 1 PARTICIPANT DEMOGRAPHIC DATA FOR INITIAL DATA SET (n = 97)

Demographic Information Items						
Gender:						
Male 42 Female 55						
Age:						
18 - 22 57						
23 - 27 23						
28 - 32 10						
33 - 37 4						
38 - 42 0						
43 - 47 1						
48 - 52 1						
53 -57 1						
Major:						
Accounting 80						
Business 8						
Finance 2						
Marketing 3						
Other Majors/Postgraduates 4						
Finance Courses Taken/Taking:						
0-2 88						
3-5 7						
6-11 2						
Accounting Courses Taken/Taking:						
0-2 78						
3-5 19						
Previous Experience Buying/Selling Common Stock						
No 75						
Yes 22						
Previous Experience Buying/Selling Mutual Funds:						
No 76						
Yes 21						
Plan to Invest in Common Stocks or Mutual Funds in Future:						
No 10						
Yes 87						

The participant pool contained 55 (57%) female participants and 42 (43%) male participants. The participants ranged in age from eighteen years to fifty-four years, with ninety-three percent between 18-32 years of age. A majority of the participants were accounting majors (80%) and ninety percent had taken three or fewer finance courses.



None of the students had taken an auditing class. In addition, most had no previous experience with buying/selling common stock (77%) or mutual funds (78%). However, eighty-seven percent indicated they planned to invest in common stock or mutual funds in the future.

# 4.3 Manipulation Checks

Questions were included in the post-task questionnaire to determine if the participants were aware of the manipulations that were present in the study. Each of these questions is discussed below.

# 4.3.1 Number of forms of Reporting System

During the experiment, each participant was asked to 'test' two different forms of an information reporting system. The first form of the system was the base treatment and the second form included a manipulation for reporting frequency and assurance. Two questions were used to test the participant's recall. The first question asked the participant how many forms of the information system they tested. The second question asked the participant, if they tested more than one system, to identify the differences between the first system tested and the second system. A list of possible differences was provided with check boxes for each. See Appendix B for the details of these two questions. Most of the participants indicated correctly having tested two forms of the information system. However, fifteen of the participants were unable to properly indicate the differences between the two information systems, particularly with regard to the presentation of additional items of financial information. These fifteen participants were not eliminated, but were examined further to determine if they should be removed.



# 4.3.2 Financial Information and Reporting Manipulation Check

A series of five questions was used to determine if the participant was aware of the manipulation of number of times financial information was provided (reporting frequency), availability of audit report and number of times read (Audit report frequency), and availability of assurance report and number of times read (Assurance report frequency). See Appendix B for the details of these five questions. Analysis of the reporting frequency questions revealed that fifteen of the participants could not correctly recall how often financial data were provided. Analysis of the Audit report frequency questions revealed that twenty-seven of the participants could not correctly recall how often a button was available to access the audit report. Analysis of the Assurance report frequency questions revealed that twenty-four of the participants could not correctly recall how often a button was available to access the assurance report. These participants were not eliminated, but were examined further to determine if they should be removed.

#### 4.3.3 Time on Task

In addition to the manipulation check questions previously discussed, the time each participant spent completing the experiment will be analyzed to identify participants who may not have attended to the task fully. See Table 2 for information regarding this item. Analysis of the time on task revealed that 4 participants spent less than twenty-one minutes completing the task. These four participants were not eliminated, but were examined further to determine if they should be removed.



TABLE 2 TIME ON TASK

Time spent on the entire experiment measured in minutes:						
N	97					
Mean	32.18					
Std Deviation	7.59					
Variance	57.62					
Minimum	16.83					
Maximum	48.92					

# 4.3.4 Further analysis of Manipulation Check Items

Due to the system problems encountered in the pilot studies, there was concern that the manipulation check questions could be faulty or poorly worded, thus contributing to the high number of failures by the participants. To reduce the risk of unnecessarily removing participants from the study for failure of manipulation check items, the information for the manipulation check questions was combined to determine if any participants missed multiple manipulation check items. The results of the multiple item analysis identified sixteen participants who failed time on task, presentation of additional information and reporting frequency. Further analysis was performed to determine if they should be removed from the study. Data analysis was performed (see section 4) both with these sixteen participants and without them. There was a significant difference in the results without the participants when compared to the results with the participants. As a result, all sixteen of the participants were removed the study. Three participants were found to have failed presentation of additional information, frequency of audit report and frequency of assurance report. Data analysis was performed (see section 4) both with these three participants and without them. There was no significant difference in the results without the participants when compared to the results with the participants.



As a result, these three participants were not removed the study. Table 3 shows the demographic data for the 81 participants retained for the main analysis.

TABLE 3 PARTICIPANT DEMOGRAPHIC DATA FOR REDUCED DATA SET (n=81)

Demographic Information Items
Gender:
Male 36 (44%) Female 45 (56%)
Age (Range 19 min 54 max):
18 - 22 46 (57%)
23 - 27 21 (26%)
28 - 32 8 (10%)
33 - 37 4 (5%)
38 - 42 0
43 - 47 1 ( 1%)
48 - 52 0
53 - 57 1 ( 1%)
Major:
Accounting 72 (90%)
Business 4 (5%)
Finance 1 (1%)
Marketing 2 (2%)
Other Majors/Postgraduates 2 (2%)
Finance Courses Taken/Taking:
0-2 74 (92%)
3-5 5 (6%)
6-11 2 ( 2%)
Number of Accounting Courses Taken/Taking:
0-2 63 (78%)
3-5 18 (22%)
Previous Experience Buying/Selling Common Stock
No 61 (75%)
Yes 20 (25%)
Previous Experience Buying/Selling Mutual Funds:
No 62 (77%)
Yes 19 (23%)
Plan to Invest in Common Stocks or Mutual Funds in Future:
No 7 (9%)
Yes 74 (91%)



# 4.4 Data Analysis

#### 4.4.1 Introduction

This section includes a discussion of the analysis and selection of the covariates that are included in the main analysis, followed by a discussion of the analysis and statistical testing of each of the hypotheses.

#### 4.4.2 Covariates

In the present study, reporting frequency and assurance were manipulated and the impact of each of these variables on the participants' decision quality and perception of value was measured. However, a number of factors that are intrinsic to the decision maker may also impact decision quality and perception of value. These factors were not manipulated and cannot be held constant or randomly distributed among the treatments, but must be measured and analyzed to determine if they contribute to the explanation of the differences in decision quality and perception of value. Factors which were determined to have an impact on decision quality and perception of value were called covariates and included in the analysis models.

In determining which of the factors should be included as covariates, the potential covariates were tested for correlation with the independent variables and dependent variables. Covariates that were significantly correlated with the dependent variables improve the model's explanatory power and should be included in the model. Covariates that are significantly correlated with the independent variables detract from the model's explanatory power and should not be included in the model, even if found to be significantly correlated with the dependent variables. Covariates with a Pearson's



correlation coefficient greater than or equal to .20 and p-value less than or equal to .10 were deemed to be significantly correlated.

The potential covariates were divided into several groupings for discussion: demographic covariates, theoretical covariates and task related covariates. Potential covariates that were identified in previous sections of the present study include the demographic covariates of age, education, gender and investing experience and the theoretical covariates of risk tolerance, cognitive load, system trust and relevance. In addition, the task-related covariates of time on task, base period performance, base period tracking and base period confidence were discussed and tested for inclusion in the model.

# 4.4.2.1 Demographic Covariates

The factors that were identified as potential demographic covariates include age, gender, education and investment experience. Details about each demographic variable are shown in Table 4. The analysis of each of these is discussed below.



# **TABLE 4 DEMOGRAPHIC COVARIATES**

Variable^	Question	Response (I	N=81)
Gender:	What is your gender?	Male	36 (44%)
	Drop down boxes available for Male or Female	Female	45 (56%)
Age	How old are you?	Range: 19 -	54
	Input box available for numeric response.	18 - 22	46 (57%)
		23 - 27	21 (26%)
		28 - 32	8 (10%)
		33 - 37	4 ( 5%)
		38 - 42	0
		43 - 47	1 (1%)
		48 - 52	0
		53 - 57	1 (1%)
Major:	What is your college major?	Accounting	
	Drop down boxes available for Accounting,	Business	4 ( 5%)
	Business, Finance, Information Systems,	Finance	1 (1%)
	Management, Marketing, Other Major,	Marketing	2 (2%)
	Post-Graduate.	Other Majo	
		Postgraduat	
Number of	How many finance courses have you taken,	Range: 0 - 1	1
Finance	including any you are taking this semester?	0-2	74 (92%)
Courses	Input box available for numeric response.	3-5	5 (6%)
Taken/Taking:		6-11	2 ( 2%)
Number of	Which of the following Accounting courses have		
Accounting	you taken, including any you are taking this		
Courses	semester?	Range: 0 - 5	
Taken/Taking:	List with check-box for all undergraduate	0-2	63 (78%)
	accounting courses, answers were summed.	3-5	18 (22%)
Previous	Have you ever bought or sold common stock of a		
Experience	corporation?	No	61 (75%)
Buying/Selling	Drop down boxes available for No or Yes.	Yes	20 (25%)
Common			
Stock			
Previous	Have you ever bought or sold mutual funds?	No	62 (77%)
Experience	Drop down boxes available for No or Yes.	Yes	19 (23%)
Buying/Selling			
Mutual Funds:			
Plan to Invest	Do you plan to invest in common stocks or		
in Common	mutual funds in the future?	No	7 (9%)
Stocks or	Drop down boxes available for No or Yes.	Yes	74 (91%)
Mutual Funds			
in Future:			



# TABLE 4 DEMOGRAPHIC COVARIATES CONTINUED

Panel B: Demographic Covariates Descriptive Data								
Variable^	N	Mean	Standard Deviation					
Age (Numeric response)	81	23.8	5.69					
Gender (Male=1; Female=2)	81	1.55	0.50					
Major (ACCT=1, BUS=2, FIN=3, MKTG=4,	81	1.25	0.81					
Other/Grad=5)								
Number of Finance Courses (Numeric response)	81	0.96	1.57					
Number of Accounting Courses	81	1.75	1.04					
Plan Future Investments (No=1, Yes=2)	81	1.91	0.28					
Previous Investment in Common Stock (No=1,	81	1.25	0.43					
Yes=2)								
Previous Investment in Mutual Funds (No=1, Yes=2)	81	1.23	0.43					

Panel C: Demographic Covariates Correlations with Dependent Variables Pearson Correlation Coefficients (p-values)#

				Source	Information	Information		
Variable^	Confidence	Prediction	Tracking	Credibility	Reliability	Value		
Age	0.18	0.04	0.00	0.00	-0.01	-0.25		
	(0.109)	(0.750)	(0.980)	(0.958)	(0.900)	(0.025)		
Gender	-0.26	0.10	-0.25	0.14	0.22	0.09		
	(0.021)	(0.366)	(0.026)	(0.219)	(0.054)	(0.439)		
Major	0.04	-0.05	0.03	0.21	0.01	0.05		
	(0.730)	(0.630)	(0.767)	(0.060)	(0.903)	(0.681)		
Number of								
Finance	0.09	-0.02	0.06	0.06	0.10	-0.18		
Courses	(0.442)	(0.840)	(0.579)	(0.575)	(0.365)	(0.108)		
Number of								
Accounting	0.06	0.09	-0.06	0.05	0.29	-0.09		
Courses	(0.592)	(0.433)	(0.578)	(0.632)	(0.008)	(0.404)		
Plan Future	0.10	0.14	0.25	0.04	0.11	-0.02		
Investments	(0.354)	(0.200)	(0.025)	(0.725)	(0.348)	(0.840)		
Previous								
Investment	0.11	-0.20	-0.00	0.06	0.12	-0.34		
in	(0.317)	(0.887)	(0.966)	(0.559)	(0.302)	(0.002)		
Common								
Stock								
Previous								
Investment	0.09	0.08	-0.01	0.05	0.05	-0.15		
in	(0.417)	(0.474)	(0.923)	(0.683)	(0.637)	(0.178)		
Mutual								
Funds								
Potential covariates were selected for further analysis based on coefficient >/- 20, n-value -</td								

Potential covariates were selected for further analysis based on coefficient >/=.20, p-value </=.10.

<sup>#</sup>P-Values are two-tailed tests.



<sup>^</sup>See Panel A for a description of the variables.

# 4.4.2.1.1 Age

Age has been shown in prior studies to have an impact on investors' decision-making and investment strategies (Lewellen, Lease, Schlarbaum, 1977). Age was measured by asking the participants to give their age. Age was tested as a potential covariate using correlation analysis and was found to be correlated with INFORMATION VALUE. See Table 4, Panel C.

## 4.4.2.1.2 Gender

Gender has been shown in prior studies to have an impact on investor's decision-making and investment strategies (Barber and Odean, 2001). Gender was measured by asking the participants to identify their gender. Gender was tested as a potential covariate using correlation analysis and found to be correlated with the dependent variables CONFIDENT, TRACKING, and INFORMATION RELIABILITY. See Table 4, Panel C.

# 4.4.2.1.3 College Major

College major may have an impact on the data collected in the present study. Students self select into various major fields based on innate characteristics and other factors that vary among participants. Data were collected by asking each participant to identify their currently declared college major. College major was tested as a potential covariate using correlation analysis and was found to be correlated with the dependent variable SOURCE CREDIBILITY. See Table 4, Panel C.



#### 4.4.2.1.4 Education

The level of education of the participants may impact their ability to understand and complete the experimental task. It may also impact their perceptions. As a result, data were collected regarding the level and nature of each participant's education. Education was defined as accounting and finance courses taken/taking and college major and will be measured by asking participants information regarding specific accounting courses taken/taking and number of finance courses taken/taking. The details of the items are presented in Table 4, Panel A. Each of these items was tested separately as a potential covariate using correlation analysis. The correlation analysis revealed that one education covariate, having taken or being currently enrolled in Accounting Information Systems (AIS), was significantly correlated with the dependent variable INFORMATION RELIABILITY. The analysis was simplified by combining the accounting courses taken detailed information into a single variable, 'number of accounting courses taken'. The new variable was then tested as a potential covariate using correlation analysis and found to be significantly correlated with the dependent variable INFORMATION RELIABILITY. See Table 4, Panel C. 'Number of Finance Courses' was not found to be significantly correlated with any of the dependent variables. See Table 4, Panel C.

#### 4.4.2.1.5 Investing Experience

The participants' previous experience in investing in common stocks or mutual funds may have an impact on their ability to perform the experimental task. In order to measure any differences in task performance or perception related to prior experience, data were collected by asking each participant if they had previously invested in common



stocks (yes or no) and if they had previously invested in mutual funds (yes or no). Each participant was also asked if they intend to invest in common stocks or mutual funds in the future (yes or no). See Table 4, Panel A for the questions. Each of these three questions was analyzed separately as a potential covariate using correlation analysis. The investing experience question 'plan future investments' was found to be significantly correlated with the performance dependent variable TRACKING. See Table 4, Panel C. The investing experience question 'previous investment in common stock' was found to be significantly (and negatively) correlated with the dependent variable INFORMATION VALUE. See Table 4, Panel C. The investing experience question 'previous investment in mutual funds' was not significantly correlated with any dependent variable. See Table 4, Panel C.

The results of the correlation analysis of the demographic covariates are summarized as follows: gender was correlated with CONFIDENCE, TRACKING, and INFORMATION RELIABILITY, college major was correlated with SOURCE CREDIBILITY, 'number of accounting courses taken' was correlated with INFORMATION RELIABILITY, 'plan future investments' was correlated with TRACKING and 'previous investment in common stock' was correlated with INFORMATION VALUE.



# 4.4.2.2 Theoretical Covariates

Prior research has identified risk tolerance, system trust, cognitive load and information relevance as factors that may potentially affect either performance or perception in the present study. Details about each theoretical variable are shown in Table 5. The analysis of each of these potential covariates is discussed below.



# **TABLE 5 THEORETICAL COVARIATES**

Variable	Question	Response Format				
Lotto (One Item)	Given the choice to participate in a lottery i winning \$10 and a 50% chance of losing \$1 play the lottery?  Please indicate your own personal preference.	[EUW,UW,SUW,N,SW,W,EW]				
High Risk (One Item)	Generally, I am willing to take high financi average gains.  Please indicate the extent to which you agree	[SD,D,SWD,N,SWA,A,SA]				
Cognitive Load (Six Items)##	N=81 Standard Cronbach's Alpha = 0.668 Mean Deviation Min Max					Please indicate the extent to which you agree with this statement
	During the stock price prediction task, I experienced high levels of Mental Demand	4.06	1.54	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	During the stock price prediction task, I experienced high levels of Physical Demand.	[SD,D,SWD,N,SWA,A,SA]				
	During the stock price prediction task, I experienced high levels of Time Demand.	[SD,D,SWD,N,SWA,A,SA]				
	During the stock price prediction task, I experienced high levels of Performance. ###	3.78	1.29	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	During the stock price prediction task, I experienced high levels of Effort.	4.09	1.31	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	During the stock price prediction task, I experienced high levels of Frustration.	4.00	1.70	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]



# TABLE 5 THEORETICAL COVARIATES CONTINUED

System Trust	N=81		Standard			Please indicate the extent to which
(Three Items)##	Cronbach's Alpha = 0.772	Mean	Deviation	Min	Max	you agree with this statement.
	The system that provided the information					
	ensured the secure transmission of the					
	financial information.	4.84	1.20	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	Other people who use the system that					
	provided the financial information would			• • •		
	consider it to be trustworthy.	4.86	1.20	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	The system that provided the financial					
	information protects the data from					
	unauthorized tampering during					
	transmission.	4.88	1.08	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
Information	N=81		Standard			Please indicate the extent to which
Relevance	Cronbach's Alpha = 0.752	Mean	Deviation	Min	Max	you agree with this statement.
(Three Items)##	I used the financial information to make					[SD,D,SWD,N,SWA,A,SA]
	my stock price predictions.	5.20	1.11	2.00	7.00	
	The financial information was appropriate					[SD,D,SWD,N,SWA,A,SA]
	for the stock price prediction task.	4.49	1.36	1.00	7.00	
	The financial information had an					[SD,D,SWD,N,SWA,
	influence on my stock price decisions.	5.16	1.25	1.00	7.00	A,SA]

## The items for each construct were analyzed for correlation and Cronbach's coefficient alpha. The responses were averaged to derive the variable used in the main analysis. The descriptive statistics in Panel B and the correlations in Panel C are for the averaged variable. For Cognitive Load, the items were defined for the participants.

Response Format Key:

[EUW,UW,SUW,N,SW,W,EW] = Extremely Unwilling (1), Unwilling (2), Somewhat Unwilling (3), Neutral (4), Somewhat Willing (5), Willing (6), Extremely Willing (7)

[SD,D,SWD,N,SWA,A,SA] = Strongly Disagree, Disagree, Somewhat Disagree, Neutral, Somewhat Agree, Agree, Strongly Agree. ###This item was removed from the averaged measure for Cognitive Load.



# TABLE 5 THEORETICAL COVARIATES CONTINUED

Panel B: Theoretical Covariates Descriptive Data							
Variable^	N	Mean	Standard Deviation	Minimum	Maximum		
Lotto	81	4.10	1.83	1.00	7.00		
High Risk	81	3.93	1.45	1.00	7.00		
Cognitive Load (Average)	81	3.64	0.93	1.83	6.67		
System Trust (Average)	81	4.86	0.96	2.00	7.00		
Information Relevance (Average)	81	4.95	1.02	2.33	7.00		

Panel C: Theoretical Covariates Correlations with Dependent Variables

Pearson Correlation Coefficients

(p-values)#

				Source	Information	Information
Variable^	Confidence	Prediction	Tracking	Credibility	Reliability	Value
	0.18	-0.15	0.00	0.13	0.07	-0.21
Lotto	(0.105)	(0.677)	(0.967)	(0.251)	(0.522)	(0.056)
	0.02	-0.14	0.08	0.06	0.00	-0.27
High Risk	(0.886)	(0.220)	(0.451)	(0.598)	(0.992)	(0.016)
Cognitive	0.11	-0.09	0.11	0.01	-0.10 (0.389)	0.02
Load	(0.345)	(0.408)	(0.341)	(0.953)		(0.875)
System Trust	0.21	0.10	-0.30	0.41	0.49	0.21
	(0.061)	(0.367)	(0.007)	(<0.001)	(<0.001)	(0.054)
Information	0.24	0.16	-0.15	0.16	0.23	0.18
Relevance	(0.029)	(0.147)	(0.189)	(0.146)	(0.043)	(0.102)

Potential covariates were selected for further analysis based on coefficient >/=.20, p-value </=.10.



<sup>^</sup>See Panel A for a description of the variables.

<sup>#</sup>P-Values are two-tailed tests.

#### 4.4.2.2.1 Risk Tolerance

Risk tolerance is defined as an individual's willingness to take financial risk and was measured using participant response to two questions regarding their preference for risk (Pinello, 2004). These two questions are shown in Table 5, Panel A. Question 1 addressed the participants' willingness to participate in a lottery and is hereinafter referred to as Lotto. Question 2 addressed the participants' risk tolerance compared to referent others and is hereinafter referred to as High Risk. The descriptive statistics for each of the two variables is shown in Table 5, Panel B. Risk tolerance has been shown in prior research (Pinello, 2004) to impact the decision making of individual investors and may potentially affect the stock price prediction task in the current study. Each of the two questions measures a separate aspect of risk tolerance and was analyzed as a separate covariate. Lotto was found to be significantly correlated with the dependent variable INFORMATION VALUE. See Table 5, Panel C. High Risk was found to be significantly correlated with the dependent INFORMATION VALUE. See Table 5, Panel C.

## 4.4.2.2.2 Cognitive Load

Data were collected regarding the participants' perception of the cognitive load of the task. Cognitive load is an assessment by the participant of the level of difficulty of the task, given the time constraints imposed. Participants were asked six questions that measured their perception of the cognitive load of the experimental task. These six questions are shown in Table 5, Panel A and were taken from the NASA Task Load Index (Hart and Shreveland, 1987; Benford, 2000). To develop a single measure of



cognitive load for covariate testing and model analysis, the individual questions were initially tested and found to be highly correlated with each other. Subsequently, they were tested for internal reliability using Cronbach's alpha and found to measure the same construct (C. alpha = 0.668). A Cronbach's alpha of .70 or higher was considered an adequate level of internal reliability for the measurement tool (Nunnally, 1978). Further examination of the internal reliability test indicated that the item for performance demand correlation with the total measure was 0.06. As a result, the item for performance demand was removed, which increased the Cronbach's alpha to 0.72. See Table 5, Panel A for the descriptive statistics for the individual items. As a result, the participants' responses to the remaining five items were averaged to develop the variable for correlation testing, Cognitive Load. See Table 5, Panel B for the descriptive statistics for Cognitive Load. Correlation analysis revealed that Cognitive Load was not significantly correlated with any of the dependent variables. See Table 5, Panel C.

# 4.4.2.2.3 System Trust

System trust was measured using three of the questions developed by Nicolaou, et al (2003) to measure participants' trust in an information exchange system. These questions are shown in Table 5, Panel A. To develop a single measure of system trust for covariate testing and model analysis, the individual questions were initially tested and found to be highly correlated with each other. Subsequently, they were tested for internal reliability using Cronbach's alpha (C. alpha = 0.7718) and found to measure the same construct (Nunnally, 1978). See Table 5, Panel A for the descriptive statistics for the individual items. As a result, the participants' responses were averaged to develop the



variable for correlation testing, System Trust. See Table 5, Panel B for the descriptive statistics for System Trust. Correlation analysis revealed that system trust was significantly correlated with the variables CONFIDENT, TRACKING, SOURCE CREDIBILITY, INFORMATION RELIABILITY and INFORMATION VALUE. See Table 5, Panel C.

#### 4.4.2.2.4 Information Relevance

Information relevance is assumed in the research model, but was also measured using three questions to assess the participants' perception of the relevance of the financial information provided in the experimental task. These questions are shown in Table 5, Panel A. To develop a single measure of information relevance for covariate testing and model analysis, the individual questions were initially tested and found to be highly correlated with each other. Subsequently, they were tested for internal reliability using Cronbach's alpha (C. alpha 0.752) and found to measure the same construct (Nunnally, 1978). See Table 5, Panel A for the descriptive statistics of the individual items. The participants' responses were averaged to develop the variable for correlation testing, Information Relevance. See Table 5, Panel B for the descriptive statistics for Information Relevance. Information Relevance was found to be significantly correlated with CONFIDENCE and INFORMATION RELIABILITY. See Table 5, Panel C.

The results of the correlation analysis of the theoretical covariates are summarized as follows: Lotto was correlated with INFORMATION VALUE, High Risk was correlated with INFORMATION VALUE, System Trust was correlated with CONFIDENCE, TRACKING, SOURCE CREDIBILITY, INFORMATION



RELIABILITY AND INFORMATION VALUE, and Information Relevance was correlated with CONFIDENCE and INFORMATION RELIABILITY.

## 4.4.2.3 Task Related Covariates

Four variables were identified as potential task related covariates: time on task, base period performance, base period tracking and base period confidence. Details about each task related variable are shown in Table 6. The analysis of each of these is discussed below.

TABLE 6 TASK-RELATED COVARIATES

Panel A: Variable Names, Descriptions									
Variable	Description								
Task Time	Time spent of	n entire exp	periment, measu	ired in minute	es.				
PREDICTBASE	Number of c	orrect predi	ctions made in	the Base Perio	od.				
TRACKBASE	Number of 't	racking' pre	edictions made i	n the Base Pe	riod.				
	Participants'	Participants' average confidence in the Base Period, measured on a scale of 0 to							
CONFIDENTBASE	100 for each	prediction.							
Panel B: Task-related	l Covariates D	escriptive I	Data						
Variable^		N	Mean	Std. Dev.	Minimum	Maximum			
Task Time		81 32.90 7.10 21.27 48.92							
PREDICTBASE	81 14.95 2.32 8.00 19.00								
TRACKBASE	81 14.11 2.30 9.00 19.00								
CONFIDENTBASE		81	56.61	18.58	10.67	100.00			

Panel C: Theoretical Covariates Correlations with Dependent Variables Pearson Correlation Coefficients (p-values)#

				Source	Information	Information
Variable^	Confidence	Prediction	Tracking	Credibility	Reliability	Value
Task Time	0.05	0.01	-0.14	-0.07	-0.04	0.16
	(0.628)	(0.992)	(0.222)	(0.556)	(0.690)	(0.156)
PREDICTBASE	-0.07	0.21	-0.09	-0.14	0.16	-0.03
	(0.543)	(0.061)	(0.409)	(0.200)	(0.157)	(0.814)
TRACKBASE	-0.29	-0.06	0.11	-0.15	-0.01	0.16
	(0.008)	(0.594)	(0.307)	(0.676)	(0.958)	(0.161)
CONFIDENTBASE	0.92	-0.05	-0.07	0.11	-0.01	0.25
	(<0.001)	(0.628)	(0.509)	(0.320)	(0.928)	(0.023)

Potential covariates were selected for further analysis based on coefficient >/=.20, p-value </=.10. ^See Panel A for a description of the variables. #P-Values are two-tailed tests.



#### 4.4.2.3.1 Time on Task

Time on task (Task Time) is measured as the total number of minutes a participant spent completing the entire experiment. The details of this variable are presented in Table 6, Panel A and the descriptive statistics provided in Table 6, Panel B. Task time was not found to be correlated with any of the dependent variables. See Table 6, Panel C.

#### 4.4.2.3.2 Base Period Performance

Base period performance is the number of correct predictions each participant made in the base period of the prediction task. The design of the experiment indicated that a participant's performance in the base period of 30 decisions might have an impact on their performance in the subsequent treatment period. As a result, the performance in the base period, PREDICTBASE, was analyzed for correlation to the decision quality dependent variables. The details of PREDICTBASE are presented in Table 6, Panel A. The descriptive statistics are presented in Table 6, Panel B. PREDICTBASE was found to be correlated with the decision quality dependent variable PREDICTION. See Table 6, Panel C.

## 4.4.2.3.3 Base Period Tracking

Base period tracking is the number of 'tracking' predictions each participant made in the base period of the prediction task. The design of the experiment indicated that a participant's tracking behavior in the base period of 30 decisions might have an impact on their tracking behavior in the subsequent treatment period. As a result, the tracking



behavior in the base period, TRACKBASE, was analyzed for correlation to the decision quality dependent variable TRACKING. The details of TRACKBASE are presented in Table 6, Panel A. The descriptive statistics are presented in Table 6, Panel B.

TRACKBASE was not found to be correlated with TRACKING. See Table 6, Panel C.

4.4.2.3.4 Base Period Confidence

Base period confidence is the average confidence percentage the participants reported for the base period of 30 decisions. The design of the experiment indicated that the participants' confidence in the base period might have an impact on their performance and their average confidence in the treatment period. It could also have an impact on the participants' perception of the value of the information. As a result, the confidence in the base period, CONFIDENTBASE, was analyzed for correlation to the dependent variables. The details of CONFBASE are presented in Table 6, Panel A. The descriptive statistics are presented in Table 6, Panel B. CONFIDENTBASE was found to be correlated with the dependent variables CONFIDENCE and INFORMATION VALUE. See Table 6, Panel C.

The results of the correlation analysis of the task related covariates are summarized as follows: PREDICTBASE was correlated with PREDICTION and CONFIDENTBASE was correlated with CONFIDENCE and INFORMATION VALUE. Time on Task was not found to be correlated with any of the dependent variables.

4.4.2.4 Further Testing of Covariates

The covariates deemed to be significantly correlated with dependent variables were subjected to further evaluation for usefulness. The covariates identified as



significantly correlated with the dependent variables PREDICTION, TRACKING, CONFIDENCE, SOURCE CREDIBILITY AND INFORMATION RELIABILITY were included in a preliminary ANCOVA for each dependent variable using the independent variables Reporting and Assurance. The covariates included in the preliminary ANCOVAs are summarized in Table 7. The evaluation of these covariates is discussed below.

TABLE 7 SUMMARY OF SIGNIFICANTLY CORRELATED COVARIATES

Pearson Correlation Coefficients

(p-values)#

				Source	Information	Information	
Variable	Confidence	Prediction	Tracking	Credibility	Reliability	Value	
Age			Ü		·	-0.25##	
						(0.025)	
Gender	-0.26		-0.25##		0.22	,	
	(0.021)		(0.026)		(0.054)		
Major				0.21			
				(0.060)			
Number of					0.29		
Accounting Courses					(0.008)		
Plan Future			0.25				
Investments			(0.025)				
Previous Investment						-0.34##	
in						(0.002)	
Common Stock							
Lotto						-0.21##	
						(0.056)	
High Risk						-0.27##	
						(0.016)	
System Trust	0.21		-0.30##	0.41	0.49	0.21	
	(0.061)		(0.007)	(<0.001)	(<0.001)	(0.054)	
Information	0.24				0.23		
Relevance	(0.029)				(0.043)		
PREDICTBASE		0.21					
		(0.061)					
TRACKBASE	-0.29##						
	(0.008)						
CONFIDENTBASE	0.92					0.25	
	(<0.001)					(0.023)	
#P-values are two-tailed.							

#P-values are two-tailed ##Negative correlation.



The covariates identified as significantly correlated with the dependent variable INFORMATION VALUE are evaluated for usefulness in section 4.4.6 in the discussion of the regression analysis.

Correlation analysis indicated PREDICTBASE to be a potentially useful covariate for PREDICTION. PREDICTBASE was included in the preliminary ANCOVA for PREDICTION. The results of the preliminary ANCOVA, see Table 8, indicated that PREDICTBASE was not significant with regard to PREDICTION (F=1.55, two-tailed p=.216). PREDICTBASE was not included in the MANCOVA model for testing H1.

TABLE 8 PRELIMINARY ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON PREDICTION

Covariates with significant p-Values will be retained for main analysis.

		Sum of	Mean		
Variable^	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	1.16	1.16	0.25	0.620
Assurance	1	63.38	63.38	13.60	<0.001##
Reporting X Assurance	1	2.87	2.87	0.62	0.218##
PREDICTBASE	1	7.25	7.25	1.55	0.216
Model	4	86.38	21.60	4.63	0.002
Error	76	354.16	4.66		
Corrected Total	80	440.54			

<sup>^</sup>Reporting: Treatment, either periodic reporting or continuous reporting.

Correlation analysis indicated that system trust, 'plan future investments' and gender were potentially useful covariates in the analysis of TRACKING. The results of the preliminary ANCOVA, see Table 9, indicated System Trust (F=7.76, two-tailed p=.043) and 'Plan Future Investments' (F=4.25, two-tailed p=.007) were significant with regard to TRACKING and were included in the MANCOVA model for testing H1.



Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

PREDICTBASE is the number of correct predictions in the base period.

<sup>#</sup>P-Values are two-tailed tests unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed tests.

Gender was not significant with regard to TRACKING but was included in the MANCOVA since it is a significant covariate of CONFIDENCE. The correlation between TRACKING and System Trust was negative, indicating that participants with a higher level of System Trust tended to make fewer predictions in the 'tracking' pattern. The correlation between TRACKING and 'plan future investments' was positive, indicating that participants who intend to make future investments tended to make more predictions in the 'tracking' pattern.

TABLE 9 PRELIMINARY ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON TRACKING

Covariates with significant p-Values will be retained for main analysis.

		Sum of	Mean		
Variable <sup>^</sup>	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	6.69	6.69	0.44	0.507
Assurance	1	15.09	15.09	1.00	0.160##
Reporting X Assurance	1	49.07	49.07	3.26	0.038##
Gender	1	21.23	21.23	1.41	0.239
Plan Future Investments	1	63.90	63.90	4.25	0.043
System Trust	1	116.71	116.71	7.76	0.007
Model	6	334.45	55.74	3.71	0.003
Error	74	1113.06	15.04		
Corrected Total	80	1447.51			

<sup>^</sup>Reporting: Treatment, either periodic reporting or continuous reporting.

Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

Gender: Male or Female Plan Future Investments:

System Trust: Trust in the information delivery mechanism. #P-Values are two-tailed tests unless otherwise indicated.

##P-Values are one-tailed tests.

Correlation analysis indicated that CONFIDENTBASE, TRACKBASE, gender,
Information Relevance and System Trust were potentially useful covariates for the
analysis of CONFIDENCE. See Table 7. A preliminary ANCOVA was performed to test
these covariates for usefulness. The results of the preliminary ANCOVA are presented in



Table 10 and reveal CONFIDENTBASE (F=312.83, two-tailed p=<.0001) and gender (F=6.98, two-tailed p= .010) to be significant in the model. CONFIDENTBASE and gender were included in the MANCOVA model for testing of hypothesis H1. The correlation between CONFIDENCE and gender was negative, indicating that male participants displayed a higher level of confidence in their predictions than female participants. The correlation between CONFIDENT and CONFIDENTBASE was positive, indicating that participants who had a higher level of confidence in their predictions in the Base Level period continued to have a higher level of confidence in their predictions in the Treatment Level period.

TABLE 10 PRELIMINARY ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON CONFIDENCE

Covariates with significant p-Values will be retained for main analysis.

		Sum of	Mean	F Statistic	P-Value#
Variable^	DF	Squares	Squares		
Reporting	1	17.23	17.23	0.30	0.586
Assurance	1	21.05	21.05	0.36	0.548
Reporting X Assurance	1	16.03	16.03	0.28	0.600
CONFIDENTBASE	1	18054.64	18054.64	312.83	< 0.001
TRACKBASE	1	8.19	8.19	0.14	0.708
Gender	1	402.61	402.61	6.98	0.010
System Trust	1	14.20	14.20	0.25	0.621
Information Relevance	1	11.22	11.22	0.19	0.661
Model	8	24700.22	3087.53	53.50	< 0.001
Error	72	4155.43	57.71		
Corrected Total	80	28855.65			

^Reporting: Treatment, either periodic reporting or continuous reporting.

Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

CONFIDENTBASE: Average self reported confidence in predictions during base period.

TRACKBASE: Number of 'tracking' predictions made in the base period.

Gender: Male or Female

System Trust: Trust in the information delivery mechanism.

Information Relevance: Perceived relevance of information to prediction decision.

#P-Values are two-tailed tests unless otherwise indicated.



Correlation analysis indicated that System Trust and major were potentially useful covariates in the analysis of SOURCE CREDIBILITY. The results of the preliminary ANCOVA, see Table 11, indicated that system trust (F=15.07, two-tailed p=<.001) was significant with regard to SOURCE CREDIBILITY and was included in the MANCOVA model for testing of H2a, b and c. Major was not retained in the MANCOVA model. The correlation between SOURCE CREDIBILITY and System Trust was positive, indicating that participants with higher levels of System Trust perceived the level of Source Credibility to be higher.

TABLE 11 PRELIMINARY ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON SOURCE CREDIBILITY

Covariates with significant p-Values will be retained for main analysis.

		Sum of	Mean		
Variable^	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	0.60	0.60	1.22	0.136##
Assurance	1	0.02	0.02	0.03	0.430##
Reporting X Assurance	1	0.07	0.07	0.13	0.358##
Major	1	1.23	1.23	2.53	0.116
System Trust	1	7.35	7.35	15.07	<0.001
Model	5	9.71	1.94	3.98	0.003
Error	75	36.57	0.49		
Corrected Total	80	46.28			

<sup>^</sup> Reporting: Treatment, either periodic reporting or continuous reporting.

Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

Major: Participants college major.

System Trust: Trust in the information delivery mechanism.

#P-Values are two-tailed tests unless otherwise indicated.

##P-Values are one-tailed tests.

Correlation analysis indicated that information relevance, system trust, 'number of accounting courses taken' and gender were potentially useful covariates in the analysis of INFORMATION RELIABILITY. The results of the preliminary ANCOVA, see Table 12, indicated that system trust (F=21.83, two-tailed p=<.001) and 'number of accounting



courses taken' (F=12.96, two-tailed p=<.001) were significant with regard to INFORMATION RELIABILITY. These two covariates were included in the MANCOVA model for the testing of H4a, b and c. Information relevance was not significant with regard to INFORMATION RELIABILITY or any of the other correlated dependent variables and was not included in the MANCOVA. The correlation between INFORMATION RELIABILITY and system trust was positive, indicating that participants with higher levels of system trust perceived the level of information reliability to be higher. The correlation between INFORMATION RELIABILITY and 'number of accounting courses taken' was also positive, indicating that participants who had taken more accounting courses perceived the level of information reliability to be higher.

TABLE 12 PRELIMINARY ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON INFORMATION RELIABILITY

Covariates with significant p-Values will be retained for main analysis.

		Sum of	Mean		
Variable <sup>^</sup>	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	0.18	0.18	0.33	0.284##
Assurance	1	0.09	0.09	0.17	0.342##
Reporting X Assurance	1	0.75	0.75	1.39	0.121##
Gender	1	0.28	0.28	0.52	0.474
Number of Accounting Courses Taken	1	6.97	6.97	12.96	< 0.001
System Trust	1	11.74	11.74	21.83	< 0.001
Information Relevance	1	0.00	0.00	0.00	0.982
Model	10	24.88	3.55	6.61	< 0.001
Error	70	39.25	0.54		
Corrected Total	80	64.13			

^Reporting: Treatment, either periodic reporting or continuous reporting.

Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

Gender: Male or Female.

Number of Accounting Courses: Number of accounting course participant had taken.

System Trust: Trust in the information delivery mechanism.

Information Relevance: Perceived relevance of information to prediction decision.

#P-Values are two-tailed tests unless otherwise indicated.

##P-Values are one-tailed tests.



Gender, 'Plan future investments', 'Number of accounting courses taken', System

Trust and CONFIDENTBASE were found to be useful covariates and were included in
the MANCOVA for hypothesis testing.

## 4.4.3 Dependent Variables

This section discusses the development of the dependent variables, the testing of statistical assumptions for each dependent variable and the subsequent hypothesis testing.

4.4.3.1 Decision Quality

The dependent variables developed to test decision quality for H1 include PREDICTION, TRACKING and CONFIDENCE. The dependent variables allow for both between-subject analysis and within-subject analysis. The within-subject analysis also incorporated the Base Level control variables PREDICTBASE and TRACKBASE. PREDICTION is calculated as the number of correct predictions made for the first 30 decisions in the treatment group series. TRACKING is calculated as the number of times each participant made a 'tracking' prediction during the first 30 decisions in the treatment period. CONFIDENCE is calculated as the average confidence participants reported for their decisions in the treatment group. Confidence is not necessarily a measure of the quality of the decision, but serves to examine the impact of the treatments on the participant's confidence in their ability to make the predictions. PREDICTBASE is the number of correct decisions in the base period. TRACKBASE is the number of times each participant made a 'tracking' decision in the base period.



#### 4.4.3.2 Perceived Value of Information

The research model predicts that the perception of value of information is a function of the participant's perception of source credibility (H3b) and information reliability (H3c). In addition, the level of timeliness (Reporting frequency) is predicted to be associated with perceived value (H3a). As a result, the analysis of perceived value began with the analysis of the participant's perception of the credibility of the source of the information (H2a, b & c) and the analysis of the participant's perception of the reliability of the information (H4a, b & c) utilizing MANOVA. Subsequently, OLS regression was used to test H3b and H3c. The regression analysis included Reporting to test H3a.

# 4.4.3.2.1 Perceived Source Credibility

The six questions used to measure source credibility were taken from the McCroskey & Teven (1999) credibility scale. The McCroskey & Teven (1999) model includes three variables (expertise, trustworthiness, intention), each measured with six questions. In the present study, three of the questions for measuring expertise and three of the questions for measuring trustworthiness were selected to produce a measure of source credibility. These questions are shown in Table 13. The individual items in this set of questions were initially analyzed and found to be highly correlated. Subsequently, the items were analyzed for internal reliability using Cronbach's coefficient alpha and found to measure the same construct (C. alpha = 0.823). See Table 13. The participants' responses to the six questions were averaged to develop the dependent variable, SOURCE CREDIBILITY, used to test H2a, b and c.



# 4.4.3.2.2 Perceived Information Reliability

Five questions were developed to measure the participants' perception of the reliability of the financial information provided in the experimental task. These questions are shown in Table 13. The individual items in this set of questions were initially analyzed and found to be highly correlated. Subsequently, the items were analyzed for internal reliability using Cronbach's alpha (C. alpha = 0.798) and found to measure the same construct (Nunnally, 1978). See Table 13.As a result, the participants' responses to the five questions were averaged to develop the dependent variable, INFORMATION RELIABILITY, used to test H4a, b and c.

#### 4.4.3.2.3 Perceived Value of Information

Three questions were used to measure the participant's perception of the value of the financial information provided in the experimental task. These questions are shown in Table 13. The individual items in this set of questions were initially analyzed and found to be highly correlated. Subsequently, the items were analyzed for internal reliability using Cronbach's alpha (C. alpha = 0.857) and found to measure the same construct (Nunnally, 1978). See Table 13. The participant's responses to the three questions were averaged to develop the dependent variable, INFORMATION VALUE, used to test H3a, H3b and H3c.



Table 13 PERCEPTION DEPENDENT VARIABLES ITEM ANALYSIS

Variable Names, Que	estions and Response Format					
Variable	Question					Response Format
SOURCE CREDIBILITY	N=81 Cronbach's Alpha = 0.823	Mean	Std. Dev	Min	Max	
(Six Items)# McCrosky & Teven (1999)	I believe that management of ACME, Inc. is informed.	4.76	1.15	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]
(1777)	I believe that management of ACME, Inc. is expert.	4.15	1.04	2.00	6.00	[SD,D,SWD,N,SWA,A,SA]
	I believe that management of ACME, Inc. is competent.	4.99	1.10	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	I believe that management of ACME, Inc. is honest.	4.64	1.04	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	I believe that management of ACME, Inc. is trustworthy.	4.57	0.99	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	I believe that management of ACME, Inc. is ethical.	4.62	0.93	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
INFORMATION RELIABILITY	N=81 Cronbach's Alpha = 0.798	Mean	Std Dev	Min	Max	
(Five Items)#	The financial information I received was accurately presented.	5.06	1.08	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	The financial information I received was valid.	4.80	1.11	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	The financial information I received was verifiable.	4.56	1.37	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	The financial information I received was consistent.	4.85	1.35	2.00	7.00	[SD,D,SWD,N,SWA,A,SA]
	The financial information I received was credible.	4.83	1.07	1.00	7.00	[SD,D,SWD,N,SWA,A,SA]



# Table 13 PERCEPTION DEPENDENT VARIABLES ITEM ANALYSIS CONTINUED

INFORMATION	N=81		Std			
VALUE	Cronbach's Alpha = 0.857	Mean	Dev	Min	Max	
(Three	I would pay to have this type of information	3.94	1.57	1.00	6.00	[SD,D,SWD,N,SWA,
Items)#	provided to me.					A,SA]
	I would recommend to friends and family that they	3.79	1.51	1.00	6.00	[SD,D,SWD,N,SWA,
	pay to have similar information provided to them.					A,SA]
	I would pay a higher price for stock in a company	4.40	1.62	1.00	7.00	[SD,D,SWD,N,SWA,
	that offered this form of information reporting					A,SA]
	compared to a company that did not.					

<sup>#</sup> The items for each construct were analyzed for correlation and Cronbach's coefficient alpha. The responses were averaged to derive the variable used in the main analysis.

Response Question: Please indicate the extent to which you agree with this statement.

Response Format Key: [SD,D,SWD,N,SWA,A,SA] = Strongly Disagree, Disagree, Somewhat Disagree, Neutral, Somewhat Agree, Agree, Strongly Agree.



# 4.4.4 Mancova Testing

The design of the experiment resulted in multiple dependent variables. It is appropriate when performing separate analyses of multiple dependent variables to perform a multivariate analysis of covariance (MANCOVA) analysis to determine the overall main and interaction effects of the independent variables on the combined dependent variables. Use of MANCOVA controls the experiment-wide error rate. If a difference between groups is found using the overall MANCOVA, the separate ANCOVA models are then utilized to explore the group differences for each individual dependent variable. The statistical assumptions of MANCOVA are discussed in section 4.4.5.5.

The dependent variables were also examined for correlation. The correlation analysis of the performance dependent variables is presented in Table 14. The results indicated that most of the dependent variables were correlated: PREDICTION, TRACKING, SOURCE CREDIBILITY and INFORMATION RELIABILITY.

CONFIDENCE was not correlated with the other dependent variables. INFORMATION VALUE was not tested for correlation with the other dependent variables as it will be analyzed using regression analysis.



#### **Table 14 DEPENDENT VARIABLE CORRELATIONS**

Pearson Correlation Coefficients

				SOURCE
Variable	CONFIDENCE	PREDICTION	TRACKING	CREDIBILITY
PREDICTION				
Coefficient	0.01			
p-Value	0.994			
TRACKING				
Coefficient	-0.09	-0.42		
p-Value	0.429	0.001		
SOURCE				
CREDIBILITY				
Coefficient	0.13	-0.07	-0.11	
p-Value	0.247	0.554	0.322	
RELIABILITY				
Coefficient	0.02	0.15	-0.25	0.53
p-Value	0.841	0.182	0.022	<0.001

A preliminary MANCOVA was performed using the dependent variables

and the potential covariates identified in Section 4.4. The results of the preliminary MANCOVA testing are presented in Table 15. Table 15, Panel A presents the results of the effect of Reporting and Assurance on the dependent variables. The main effect of Reporting (Wilks' Lambda .956, F=0.63, two-tailed p=.677) was not significant. The main effect of Assurance (Wilks' Lambda .810, F=3.20, one-tailed p=.006) and the interaction term (Wilks' Lambda .879, F=1.87, one-tailed p=.055) were significant. Since the main effect of Assurance and the interaction term were found to be significant, the remaining panels of the MANCOVA were utilized to identify which of the dependent variables were significantly affected by the experimental treatments and should be further examined using ANCOVA for hypothesis testing. In addition, covariates previously determined to be useful were examined for significance in the MANCOVA model for inclusion in the subsequent ANCOVA models.

Panel B of Table 15 reports the preliminary ANCOVA results on PREDICTION.

The main effect of Assurance was found to be significant (F=14.00, one-tailed

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p=<0.001). The interaction term (F=1.45, one-tailed p=.116) was not significant. The main effect of Reporting was not evaluated based on the overall MANCOVA assessment that it was not significant. PREDICTION was subsequently subjected to separate ANCOVA for hypothesis testing. No covariates were found to be useful for PREDICTION.

The preliminary ANCOVA results for TRACKING are reported in Table 15, Panel C. The main effect of Assurance (F=0.59, one-tailed p=.223) was not significant. The interaction term (F=3.83, one-tailed p=.027) was significant. The main effect of Reporting was not evaluated based on the overall MANCOVA assessment that it was not significant. TRACKING was subsequently subjected to separate ANCOVA for hypothesis testing. Two covariates, 'Plan Future Investments' and System Trust were found to be useful for TRACKING and were included in the subsequent univariate analysis.

The preliminary ANCOVA results for CONFIDENCE are reported in Table 15, Panel D. The main effect of Assurance (F=0.64, one-tailed p=.214) was not significant. The interaction term (F=.10, one-tailed p=.375) was also not significant. The main effect of Reporting was not evaluated based on the overall MANCOVA assessment that it was not significant. CONFIDENCE was not significantly affected by the independent variables and was not examined further for hypothesis testing.

Table 15, Panel E presents the results of the preliminary ANCOVA for SOURCE CREDIBILITY. The main effect of Assurance (F=.11, one-tailed p=.370) and the interaction term (F=.03, one-tailed p=.431) were not significant. The main effect of



Reporting was not evaluated based on the overall MANCOVA assessment that it was not significant. Source Credibility was not significantly affected by the independent variables and was not examined further for hypothesis testing.

The preliminary ANCOVA results for INFORMATION RELIABILITY are presented in Table 15, Panel F. The main effect of Assurance (F=.33, one-tailed p=.285) were not significant. The interaction term (F=1.81, one-tailed p=.092) was significant. The main effect of Reporting was not evaluated based on the overall MANCOVA assessment that it was not significant. INFORMATION RELIABILITY was subsequently subjected to separate ANCOVA for hypothesis testing. Two covariates, 'Number of Accounting Courses Taken' and System Trust were found to be useful for INFORMATION RELIABILITY and were included in the subsequent univariate analysis.

# TABLE 15 MANCOVA RESULTS FOR REPORTING AND ASSURANCE ON PREDICTION, TRACKING, CONFIDENCE, SOURCE CREDIBILITY AND INFORMATION RELIABILITY

Covariates with significant p-Values will be retained for main analysis.

Panel A. MANCOVA Results for Reporting and Assurance on PREDICTION, TRACKING, CONFIDENCE, SOURCE CREDIBILITY and INFORMATION RELIABILITY

Variable	Wilks' Lambda	F Statistic	P Value
Reporting	0.956	0.63	0.677#
Assurance	0.810	3.20	0.006##
Reporting X Assurance	0.879	1.87	0.055##
#P-Values are two-tailed tes	ts.		
##P-Values are one-tailed to	ests.		



Panel B. ANCOVA Results for Reporting and Assurance on PREDICTION

		Sum of	Mean		
Variable <sup>^</sup>	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	0.12	0.12	0.03	0.873
Assurance	1	66.87	66.87	14.00	<0.001##*
Reporting X Assurance	1	6.94	6.94	1.45	0.116##
Gender	1	0.71	0.71	0.15	0.702
Plan Future Investments	1	6.82	6.82	1.43	0.234
Number of Accounting Courses Taken					
	1	2.58	2.58	0.54	0.465
System Trust	1	2.51	2.51	0.53	0.471
CONFIDENTBASE	1	2.66	2.66	0.56	0.458
Model	8	96.61	12.08	2.53	0.018
Error	72	343.93	4.78		
Corrected Total	80	440.54			

<sup>^</sup>See Panel F for variable descriptions.

Panel C. ANCOVA Results for Reporting and Assurance on TRACKING

		Sum of	Mean		
Variable^	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	6.64	6.64	0.43	0.513
Assurance	1	13.61	13.61	0.89	0.175##
Reporting X Assurance	1	47.63	47.63	3.10	0.041##*
Gender	1	23.30	23.30	1.52	0.222
Plan Future Investments	1	65.48	65.48	4.27	0.043
Number of Accounting Courses Taken					
	1	1.52	1.52	0.10	0.754
System Trust	1	99.12	99.12	6.46	0.013
CONFIDENTBASE	1	5.88	5.88	0.38	0.538
Model	8	342.25	42.78	2.79	0.010
Error	72	1105.26	15.35		
Corrected Total	80	1447.51			
		•	•		•

<sup>^</sup> See Panel F for variable descriptions.



<sup>#</sup>P-Values are two-tailed tests unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed tests.

<sup>\*</sup>Significant at .01.

<sup>#</sup>P-Values are two-tailed tests unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed tests.

<sup>\*</sup>Significant at .05.

Panel D. ANCOVA Results for Reporting and Assurance on CONFIDENCE

		Sum of	Mean		
Variable <sup>^</sup>	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	0.28	0.28	0.01	0.943
Assurance	1	34.63	34.63	0.64	0.214##
Reporting X Assurance	1	5.58	5.58	0.10	0.375##
Gender	1	536.48	536.48	9.86	0.002
Plan Future Investments	1	17.97	17.97	0.33	0.567
Number of Accounting Courses Taken	1	234.24	234.24	4.31	0.042
System Trust	1	74.66	74.66	1.37	0.245
CONFIDENTBASE	1	20151.25	20151.25	370.50	< 0.001
Model	8	24939.66	3117.46	57.32	< 0.001
Error	72	3915.99	54.39		
Corrected Total	80	28855.65			

<sup>^</sup> See Panel F for variable descriptions.

Panel E. ANCOVA Results for Reporting and Assurance on SOURCE CREDIBILITY

		Sum of	Mean		
Variable^	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	0.53	0.53	1.02	0.159##
Assurance	1	0.06	0.06	0.11	0.370##
Reporting X Assurance	1	0.02	0.02	0.03	0.431##
Gender	1	0.09	0.09	0.18	0.673
Plan Future Investments	1	0.01	0.01	0.03	0.870
Number of Accounting Courses Taken	1	0.24	0.24	0.46	0.500
System Trust	1	6.58	6.58	12.68	<0.001
CONFIDENTBASE	1	0.09	0.09	0.17	0.686
Model	8	8.92	1.12	2.15	0.042
Error	72	37.36	0.52		
Corrected Total	80	46.28			

<sup>^</sup>See Panel F for variable descriptions.



<sup>#</sup>P-Values are two-tailed tests unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed tests.

<sup>#</sup>P-Values are two-tailed tests unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed tests.

Panel F. ANCOVA Results for Reporting and Assurance on INFORMATION RELIABILITY

		Sum of	Mean		
Variable <sup>^</sup>	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	0.29	0.29	0.56	0.227##
Assurance	1	0.17	0.17	0.33	0.285##
Reporting X Assurance	1	0.94	0.94	1.81	0.092##*
Gender	1	0.25	0.25	0.49	0.488
Plan Future Investments	1	0.96	0.96	0.85	0.178
Number of Accounting Courses Taken					
	1	7.49	7.49	14.47	< 0.001
System Trust	1	15.58	15.58	30.09	< 0.001
CONFIDENTBASE	1	1.13	1.13	2.18	0.144
Model	8	26.85	3.36	6.48	< 0.001
Error	72	37.28	0.52		
Corrected Total	80	64.13			

<sup>^</sup>Reporting: Treatment, either periodic reporting or continuous reporting.

Reporting X Assurance: Treatment, interaction term.

Gender: Male or Female

Plan Future Investments: Asked participants their intent to invest in the stock market in the future

Number of Accounting Courses Taken: Number of accounting course participant had taken.

System Trust: Trust in the information delivery mechanism.

CONFIDENTBASE: Average self reported confidence in predictions during base period.

#P-Values are two-tailed tests unless otherwise indicated.

##P-Values are one-tailed tests.

\*Significant at .10.

The individual panels of the MANCOVA analysis identified PERFORMANCE, TRACKING and INFORMATION RELIABILITY as dependent variables that were significantly affected by either the main effect of Assurance or the interaction term.

These dependent variables were subjected to subsequent individual univariate analysis.

4.4.5 Testing of Statistical Assumptions

Prior to performing further analysis, the dependent variables must be analyzed to determine if they satisfy the statistical assumptions required for the statistical method to be valid. Several different analysis methods were used. PREDICTION, TRACKING,



Assurance: Treatment, either without assurance or with assurance.

CONFIDENCE, SOURCE CREDIBILITY and INFORMATION RELIABILITY were initially analyzed using MANCOVA to determine the overall significance of the model. Subsequently, PREDICTION, TRACKING and INFORMATION RELIABLITY were analyzed using ANCOVA. In addition, a within-subjects analysis was performed on PREDICTION and TRACKING using Repeated Measures ANCOVA. INFORMATION VALUE was analyzed using OLS regression. The statistical assumptions that were initially applied to the dependent variables were the univariate assumptions of ANOVA. These assumptions satisfy the first step of multivariate assumption analysis and are also applicable to OLS regression analysis (Hair, Anderson, Tatham, 1998). In addition, the multivariate assumption requirements of MANOVA were examined.

The statistical assumptions of ANOVA are 1) independence of observations of the dependent variable, 2) normal distribution of the dependent variable and 3) equal variance among treatment groups of the dependent variable (Hair, et al., 1998). In addition to satisfying the statistical assumptions, the dependent variable data must also be analyzed to determine the existence of extreme observations (outliers) which may distort the analysis (Hair, et al., 1998).

## 4.4.5.1 Independent Observations

The first assumption tested is the independence of observations of the dependent variable. Independence of observations is achieved through a between-subjects design and random assignment of participants to each of the treatment groups. In addition, each participant worked individually and performed the experimental task one time. As a



result, each of the observations is independent of all other observations for the dependent variables.

#### 4.4.5.2 Normal Distribution

The second assumption tested is normal distribution of the dependent variable. Normal distribution is tested through use of both graphical and statistical tests. For graphical analysis, box and whisker plots and normal probability plots for each dependent variable were examined. Box and whisker plots show groupings of data around specific values. The normal probability plots show the actual values compared to a theoretically normal distribution curve. In addition, the skewness and kurtosis of the data were examined. Skewness is an indication of how many of the observations fall disproportionately to the right (negative skewness) or left (positive skewness) of the distribution. Kurtosis is a measure of the peak (concentration) of the distribution. To further evaluate the normal distribution, a statistical test was also evaluated: the Kolmogorov-Smirnov (K-S) statistic.

PREDICTION exhibits skewness (-0.2518) and kurtosis (-0.5242) indicating moderate departure from a normal distribution. This is supported by the K-S statistic (p=<.010). TRACKING exhibits a similar degree of departure from normality (skewness=.3151, kurtosis=-.5242), however, this is not supported by the K-S statistic (p=.130). CONFIDENCE exhibits minimal departure from normality (skewness=-.0566, kurtosis=-.0612), which is consistent with the K-S statistic (p=.047). SOURCE CREDIBILITY exhibits skewness of -.0737 and kurtosis of .5162, indicating a departure from normally distributed data, which is supported by the K-S statistic (p=.02).



INFORMATION RELIABILITY appears to be somewhat skewed to the right (skewness = -.2510) but with a fairly normal peak (kurtosis = -.0102). The K-S statistic (p=.092) indicates the data are not normally distributed. Examination of the skewness (-.5151) and kurtosis (-.5787) for INFORMATION VALUE indicated significant departure from normality, which is supported by the K-S statistic (p=<.010).

While the tests indicate that for most of dependent variables the assumption of normality is violated, the ANCOVA is robust to violations of this assumption, particularly in the case where an equal number of observations per treatment group is compared. As a result, no adjustments were made to the dependent variable data related to departures from normality.

#### 4.4.5.3 Constant Variance

The third assumption to be tested for the dependent variables is constant variance of the dependent variable at all levels of the independent variables. The data are described as homoscedastic if the variance of the dependent variable is constant at all levels of the independent variables. If there is not constant variance, the data are described as heteroscedastic. To test the data for constant variance among the different levels of the independent variables, a Levene's test for constant variance was performed for each dependent variable for Reporting and Assurance. In addition, a second test was performed for each dependent variable examining the linear relationship between the squared residuals and the predicted values. The results of the two tests for constant variance for each dependent variable are now discussed.



The Levene's tests for CONFIDENCE (Reporting: F=.18, p=.669, Assurance: F=.18, p=.674), PREDICTION (Reporting: F=1.46, p=.230, Assurance: F=.04, p=.844), TRACKING (Reporting: F=1.46, p=.230, Assurance: F=1.46, p=.230), SOURCE CREDIBILITY (Reporting: F=0.71, p=.401, Assurance: F=.41, p=.524), INFORMATION RELIABILITY (Reporting: F=0.24, p=.628, Assurance: F=.16, p=.689) and INFORMATION VALUE (Reporting: F=2.16, p=.145, Assurance: F=.17, p=.679) indicates the dependent variables exhibited constant variance across the different levels of the independent variables. The secondary tests of the linear relationship between the squared residuals and the predicted values of each dependent variable supported these findings, with variation in the squared residuals associated with variation in the predicted values ranging from less than 1% to 2.57%, indicating very little statistical evidence that the dependent variables did not exhibit constant variance.

## 4.4.5.4 Outliers

Outliers are extreme data points that may not be representative of the data population and may result in spurious results if retained in the data set. While ANCOVA is robust, it is appropriate to test the data for outliers and to examine any outliers for significant influence on the ANCOVA results. To test for influential observations, each dependent variable was examined to determine if any of the observations qualified as an outlier by exceeding a studentized residual value of +/-3.5727 with an overall significance level less than .05 (SAS, 2007).

The tests for outlier observations identified one observation for Source Credibility that fell outside of the acceptable parameters (studentized residual -3.64801, p=.0390).



Analysis was performed both with and without the observation and it was determined to have no significant influence on the results and was retained in the analysis. No outliers were identified for the other dependent variables.

The testing of assumptions revealed departures from normality and minimal issues with unequal variance or outliers. ANCOVA is robust to violations of the assumptions when the cell sizes are equal and no adjustments to the data were deemed necessary.

## 4.4.5.5 Multivariate Assumptions Tests

The multivariate assumptions of MANOVA are similar to the univariate assumptions of ANCOVA: independence of observations, equality of variance-covariance matrices, multivariate normal distribution and elimination of outliers. The assumption of independence of observations is met through the design of the experiment, as discussed previously for the univariate assumptions.

The assumption for equality of variance-covariance matrices across the dependent variable groups is similar to the univariate test for equal covariance. MANOVA is robust to departures from this assumption when cell sizes are approximately equal in size.

There is no direct test for multivariate normality. Typically, when all of the dependent variables meet the requirements for univariate normality, departures from multivariate normality have little impact on the analysis.

No outliers were found to be influential in the univariate analysis and this satisfies the multivariate analysis requirements.



# 4.4.6 Hypothesis Testing

This section presents the testing of the hypotheses, including the descriptive statistics for the dependent variables and conclusions drawn from the results of the hypothesis tests.

## 4.4.6.1 Performance (H1)

The effect of Reporting and Assurance was tested on the decision quality dependent variables, PREDICTION, TRACKING and CONFIDENCE using between subjects analysis. H1a tests the main effect of Reporting, H1b tests the main effect of Assurance and H1c tests the interaction term. MANCOVA was initially employed to determine if there was an overall difference between the groups and to determine if the dependent variables were significantly affected by the independent variables. Covariates that were identified as significant in the MANCOVA model were included in the individual ANCOVA models for hypothesis testing.

The results of the overall reduced MANCOVA are reported in Table 15, Panel A. After controlling for 'Plan Future Investments', Number of Accounting Courses Taken, System Trust and Information Relevance, the main effect of Reporting was not significant (Wilks' Lambda=.985 p-value=.779), the main effect of Assurance was significant (Wilks' Lambda=0.812, p-value=0.002) and the interaction term was significant (Wilks' Lambda=.883, p-value=0.031). This is an indication of lack of support for H1a, which predicted that performance would be different for Periodic Reporting than for Continuous Reporting. PREDICTION and TRACKING were found to be significantly affected by the independent variables and subsequently examined using



ANCOVA to test H1b and H1c. CONFIDENCE was not found to be significantly affected by the independent variables and was not subjected to further analysis.

# 4.4.6.1.1 Prediction

The performance dependent variable, PREDICTION, is a measure of the number of times the participants made correct predictions regarding the direction of the stock price in the first 30 decision of the treatment period. A greater number of correct decisions indicated a higher level of performance. The descriptive statistics for PREDICTION are presented in Table 16, showing the cell size, mean, standard deviation, variance and range by grouping for the main effect of Reporting, the main effect of Assurance and for the interaction of the two treatments.

TABLE 16 PREDICTION DESCRIPTIVE STATISTICS

	Assurance		
	No Assurance	With Assurance	Total Reporting
Reporting			
Periodic	N=20	N=19	N=39
Reporting	Mean=15.15	Mean=16.58	Mean=15.85
reporting	Std Dev=2.25	Std Dev=2.06	Std Dev=2.25
	Var=5.08	Var=4.26	Var=5.08
	Range: 11- 19	Range: 11- 20	Range: 11 - 20
Continuous	N=20	N=22	N=42
Reporting	Mean=14.45	Mean=16.82	Mean=15.69
	Std Dev=2.11	Std Dev=2.22	Std Dev=2.45
	Var=4.47	Var=4.92	Var=6.02
	Range: 11 - 18	Range: 12 - 20	Range: 11 - 20
Total	N=40	N=41	
Assurance	Mean=14.80	Mean=16.71	
	Std Dev=2.19	Std Dev=2.12	
	Var=4.78	Var=4.51	
	Range: 11 - 19	Range: 11 - 20	

H1a predicted that performance would be different for Periodic Reporting than for Continuous Reporting, a non-directional hypothesis. The mean for Periodic Reporting



was higher (15.85) than for Continuous Reporting (15.69). However, the overall MANCOVA results indicated the main effect of Reporting was not significant. The main effect means were different but the difference was not statistically significant.

H1b predicted that performance would be higher when assurance was present than when assurance was absent. The mean for the With Assurance group was higher (16.71) than the mean for the No Assurance group (14.80), indicating that the means of the groups were in the predicted direction. The ANCOVA results, Table 17, show the main effect of Assurance was significant (F=15.51, one-tailed p=<.001), providing support for H1b. The main effect means were in the predicted direction and the difference was significant. The main effect of Assurance is illustrated in Figure 6.

TABLE 17 ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON PREDICTION

		Sum of	Mean		
Variable^	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	1.07	1.07	0.23	0.634
Assurance	1	72.79	72.79	15.51	<0.001##*
Reporting X Assurance	1	4.45	4.45	0.95	0.167##
Model	3	79.14	26.38	5.62	0.002
Error	77	361.40	4.69		
Corrected Total	80	440.54			

<sup>^</sup> Reporting: Treatment, either periodic reporting or continuous reporting.

Assurance: Treatment, either without assurance or with assurance.

H1c predicted that performance would be higher in the condition of continuous reporting and the presence of assurance. Examination of the means of the four treatment groups show the highest mean was for the Continuous Reporting, With Assurance group (16.82), in agreement with the prediction. However, the ANCOVA results, Table 16,



Reporting X Assurance: Treatment, interaction term.

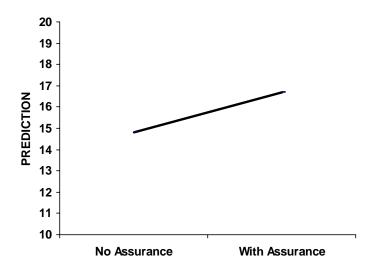
<sup>#</sup>P-Values are two-tailed tests unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed tests.

<sup>\*</sup>Significant at .01.

show the interaction term was not significant (F=.95 one-tailed p=.167), providing no support for H1c. The means were in the predicted direction, but the differences were not statistically significant.

## FIGURE 6 MAIN EFFECT OF ASSURANCE ON PREDICTION



The results of the analysis of PREDICTION indicated that the level of reporting frequency had no significant effect on the decision quality of the participants and that the participants in the With Assurance treatment groups had higher quality decisions than participants in the No Assurance treatment groups.

# 4.4.6.1.2 Tracking

The performance dependent variable TRACKING is a measure of the number of times the participants made 'tracking' predictions regarding the direction of the stock price in the first 30 decision of the treatment period. A higher number of 'tracking' decisions indicated a prediction pattern in agreement with the mean reverting pattern described by Difonza and Bordia (1997). In the analysis, mean reverting predictions were



a proxy for profitable decisions and considered to be the higher quality decisions. A greater number of 'tracking' predictions indicated a higher level of performance. The descriptive statistics for TRACKING, presented in Table 18, show the cell size, mean, standard deviation, variance and range by grouping for the main effect of Reporting, the main effect of Assurance and for the interaction of the two treatments.

TABLE 18 TRACKING DESCRIPTIVE STATISTICS

	Ass		
	No Assurance	With Assurance	Total Reporting
Reporting			
Periodic	N=20	N=19	N=39
Reporting	Mean=11.35	Mean=8.32	Mean=9.87
Reporting	Std Dev=3.72	Std Dev=3.46	Std Dev=3.87
	Var=13.82	Var=12.00	Var=14.96
	Range: 6 - 19	Range: 4 - 16	Range: 4 - 19
Continuous	N=20	N=22	N=42
Reporting	Mean=10.10	Mean=10.64	Mean=10.38
	Std Dev=3.97	Std Dev=5.21	Std Dev=4.62
	Var=15.78	Var=27.19	Var=21.31
	Range: 3 - 18	Range: 1 - 20	Range: 1 - 20
Total	N=40	N=41	
Assurance	Mean=10.73	Mean=9.56	
	Std Dev=3.85	Std Dev=4.59	
	Var=14.82	Var=21.05	
	Range: 3 - 19	Range: 1 - 20	

H1a predicted that performance would be different for Periodic Reporting than for Continuous Reporting, a non-directional hypothesis. The mean for the Continuous Reporting (10.38) was higher than the mean for Periodic Reporting (9.87). However, the overall MANCOVA results indicated the main effect of Reporting was not significant, providing no support for H1a. The difference in the main effect means was not statistically significant.

H1b predicted that decisions would be of higher quality when Assurance was present that when it was absent. The mean for With Assurance (9.56) was lower than the



mean for No Assurance (10.73), indicating means in the opposite direction than the hypothesis predicted. The ANCOVA results for TRACKING, presented in Table 18, indicated that the main effect of Assurance was not significant (F=.95, one-tailed p=.166), providing no support for H1b. The main effect means were in an opposite direction from the prediction and the difference was not statistically significant.

H1c predicted that performance would be higher in the condition of continuous reporting and the presence of assurance. The highest mean in the treatment cells was for the Periodic Reporting, No Assurance group (11.35), opposite of the prediction. The lowest mean was the Periodic Reporting, With Assurance group (8.32). The results of the ANCOVA for TRACKING, Table 19, indicated the interaction term was significant (F=3.48, one-tailed p=.034), providing support for H1c. The significance of the interaction term was difficult to interpret. The graph of the interaction of Reporting and Assurance on TRACKING, Figure 7, indicated a disordinal interaction, wherein the effects of the treatment were not the same for each order of the dependent variables (Pedhazur and Schmelkin, 1991, p.548). The number of TRACKING predictions in the Periodic Reporting condition decreased as the level of Assurance condition increased from No Assurance to With Assurance, but the opposite is the case for the Continuous Reporting condition. The number of TRACKING predictions in the Continuous Reporting condition increased as the level of Assurance increased from No Assurance to With Assurance, which was in the predicted direction. The interaction of Reporting and Assurance was supported, but the highest mean was not found for the predicted group, providing mixed support for H1c.



TABLE 19 ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON TRACKING

	Sum of	Mean		
DF	Squares	Squares	F Statistic	P-Value#
1	8.76	8.76	0.58	0.449
1	14.39	14.39	0.95	0.166##
1	52.60	52.60	3.48	0.034##*
1	82.86	82.86	5.48	0.022
1	150.21	150.21	9.93	0.002
5	313.22	62.64	4.14	0.002
75	1134.28	15.12		
80	1447.50			
	1 1 1 1 1 1 5 75	DF         Squares           1         8.76           1         14.39           1         52.60           1         82.86           1         150.21           5         313.22           75         1134.28	DF         Squares         Squares           1         8.76         8.76           1         14.39         14.39           1         52.60         52.60           1         82.86         82.86           1         150.21         150.21           5         313.22         62.64           75         1134.28         15.12	DF         Squares         Squares         F Statistic           1         8.76         8.76         0.58           1         14.39         14.39         0.95           1         52.60         52.60         3.48           1         82.86         82.86         5.48           1         150.21         150.21         9.93           5         313.22         62.64         4.14           75         1134.28         15.12

<sup>^</sup>Reporting: Treatment, either periodic reporting or continuous reporting.

Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

Plan Future Investments: Asked participants their intent to invest in the stock market in the future

System Trust: Trust in the information delivery mechanism.

#P-Values are two-tailed tests unless otherwise indicated.

##P-Values are one-tailed tests.

\*Significant at .05.

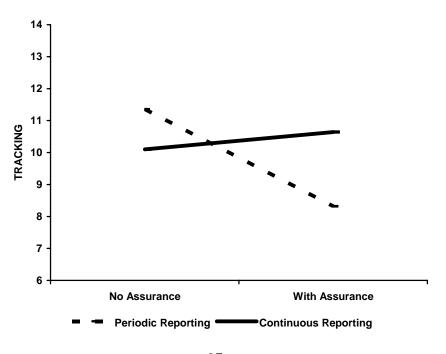
# 4.4.6.1.3 Additional Analysis of Prediction And Tracking

The impact of the treatments on the participants' performance was further evaluated by performing ANCOVAs with PREDBASE as a covariate of PREDICTION and then with TRACKBASE as a covariate of TRACKING. Each analysis showed that the base period measures were not significant covariates of the dependent variables, an indication that the treatment had an effect of the performance of the participants. Two additional analyses were performed. First, a difference score was developed for each of the two dependent variables, PREDDIFF and TRACKDIFF. PREDDIFF was the difference between PREDBASE and PREDICTION. TRACKDIFF was the difference between TRACKBASE and TRACKING. ANCOVAs were performed using PREDDIFF and TRACKDIFF as the dependent variables and including appropriate covariates.



The results were similar to the results from the main ANCOVAs previously described. The second additional analysis was a repeated-measures ANOVA to evaluate the with-subject effect of the treatments. For PREDICTION, the repeated-measures ANOVA used PREDBASE as time period one and PREDICTION as time period two. The results indicated that Time was significant, showing a significant difference between the base period and the treatment period and that Assurance was significant, similar to the main ANCOVA results previously reported for PREDICTION. For TRACKING, the repeated-measures ANOVA used TRACKBASE as time period one and TRACKING as time period two. The results indicated that Time was significant, showing a significant difference between the base period and the treatment period and that the interaction term was significant, similar to the main ANCOVA results previously reported for TRACKING.

Figure 7 INTERACTION OF REPORTING AND ASSURANCE ON TRACKING



#### 4.4.6.1.4 Confidence

CONFIDENCE is a measure of the average confidence participants reported for their decisions in the treatment group. It is not a direct measure of decision quality, but was a proxy for the participants' belief in the quality of their decisions. The higher the level of confidence, the higher the participants' own evaluation of their decision quality. The descriptive statistics for CONFIDENCE are presented in Table 20, showing cell size, mean, standard deviation, variance and range by grouping for the main effect of Reporting, the main effect of Assurance and for the interaction of the two treatments. A review of the means shows that, on average, the participants exhibited around 51-58% confidence in their predictions.

The overall MANCOVA results for CONFIDENCE, Table 14, Panel D, indicated that it was not significantly affected by the independent variables and no subsequent testing of H1 was required for CONFIDENCE. A brief discussion of the descriptive statistics in relation to the hypotheses follows.

H1a predicted that performance would be different for Periodic Reporting than for Continuous Reporting. The mean for Continuous Reporting was higher (57.08) than for Periodic Reporting (52.20). However, difference in the Reporting main effect means was not significant.

H1b predicted that performance would be higher when assurance was present than when assurance was absent. The mean for With Assurance was higher (55.50) than for No Assurance (53.94), indicating that the means of the groups were in the predicted



direction. The main effect means were in the predicted direction, but the difference was not significant.

TABLE 20 CONFIDENCE DESCRIPTIVE STATISTICS

	Assu	ırance	
	No Assurance	With Assurance	Total Reporting
Reporting:			
Periodic	N=20	N=19	N=39
Reporting	Mean=51.86	Mean=52.57	Mean=52.20
Reporting	Std Dev=19.10	Std Dev=18.01	Std Dev=18.33
	Var=364.79	Var=324.24	Var=336.11
	Range: 10 - 77	Range: 18 - 80	Range: 10 - 80
Continuous	N=20	N=22	N=42
Reporting	Mean=56.03	Mean=58.04	Mean=57.08
	Std Dev=18.06	Std Dev=21.11	Std Dev=19.51
	Var=326.18	Var=445.84	Var=380.55
	Range: 18 - 88	Range: 22 - 100	Range: 18 - 100
Total	N=40	N=41	
Assurance	Mean=53.94	Mean=55.50	
	Std Dev=18.47	Std Dev=19.69	
	Var=341.09	Var=387.60	
	Range: 10 - 88	Range: 18 - 100	

H1c predicted that performance would be higher in the condition of continuous reporting and the presence of assurance. Examination of the four treatment cells indicates that the highest mean was for the Continuous Reporting, With Assurance treatment group (58.04) and the lowest mean was for the Periodic Reporting, No Assurance group (51.86), in agreement with the prediction. Then means differ in the predicted direction, but the differences were not significant.

The analysis of CONFIDENCE indicates that the treatments did not significantly impact the confidence level of the participants. The participants had similar confidence in their predictions regardless of the treatment condition.



## 4.4.6.1.4 Summary of Performance

The results of the analysis of PREDICTION indicated that only the main effect of Assurance was significant with regard to the number of correct predictions made by the participants.

The results of the analysis of TRACKING indicated that the interaction of Assurance and Reporting was significant with regard to the number of tracking predictions made by the participants, but not in the predicted direction.

The results of the analysis of CONFIDENCE indicated that participant confidence was not affected by the treatments.

## 4.4.6.2 Perception (H2, H3 & H4)

The effect of Reporting and Assurance was tested on the perception dependent variables, SOURCE CREDIBILITY and INFORMATION RELIABILITY using between-subjects MANCOVA. Covariates that were identified as significant in the preliminary MANCOVA were included in the reduced MANCOVA model for hypothesis testing. The results of the overall MANCOVA are reported in Table 15, Panel A. After controlling for 'Plan Future Investments', Number of Accounting Courses Taken, System Trust and Information Relevance, the main effect of Reporting was not significant (Wilks' Lambda=.985, p-value=.779), the main effect of Assurance was significant (Wilks' Lambda =.812, p-value=.002) and the interaction term was significant (Wilks' Lambda =.883, p-value=.031). This was an indication of lack of support for H2a and H4a, but an indication of support for H2b, H2c, H4b and H4c. The individual MANCOVA results for SOURCE CREDIBILITY and INFORMATION RELIABILITY



were subsequently examined to determine if either of the dependent variables was significantly affected by the independent variables to require subsequent tests of H2b, H2c, H4b and H4c.

4.4.6.2.1 Source Credibility (H2a, b, c)

SOURCE CREDIBILITY is the perceived credibility of the source of the information provided in the decision periods. H2 tests the effect of Reporting and Assurance on SOURCE CREDIBILITY. H2a tests the main effect of Reporting, H2b tests the main effect of Assurance and H1c tests the interaction term. H2d tests the effect of SOURCE CREDIBILITY on INFORMATION VALUE. The preliminary MANCOVA showed no significant effect of the treatments on SOURCE CREDIBILITY. See Table 14, Panel F. As a result, H2a, b, and c were not tested by separate ANCOVA and SOURCE CREDIBILITY was not included in the OLS regression analysis of INFORMATION VALUE to test H2d.

The descriptive statistics for SOURCE CREDIBILITY are presented in Table 21, showing cell size, mean, standard deviation, variance and range by grouping for the main effect of Reporting, the main effect of Assurance and for the interaction of the two treatments and are briefly discussed with regard to the hypotheses. The MANCOVA results for SOURCE CREDIBILITY indicated that it was not significantly affected by the independent variables and it was not separately analyzed for hypothesis testing. A brief discussion of the descriptive statistics in relation to the hypotheses follows.

H2a predicted that source credibility would be perceived to be higher for continuously reported information than for periodically reported information. The mean



for Continuous Reporting (4.56) was lower than the mean for Periodic Reporting (4.69), opposite to the predicted direction. However, the difference was not statistically significant.

H2b predicted that source credibility would be perceived to be higher when assurance was present than when it was absent. The mean for With Assurance (4.63) was higher than the mean for No Assurance (4.61), in agreement with the predicted direction. However, the difference in the means was not statistically significant.

TABLE 21 SOURCE CREDIBILITY DESCRIPTIVE STATISTICS

	Assu	rance	
	No Assurance	With Assurance	Total Reporting
Reporting:			
Periodic	N=20	N=19	N=39
Reporting	Mean=4.68	Mean=4.70	Mean=4.69
Reporting	Std Dev=0.73	Std Dev=0.92	Std Dev=0.82
	Var=0.54	Var=0.84	Var=0.67
	Range: 3.67 - 5.83	Range: 3.67 - 6.17	Range: 3.67 - 6.17
Continuous	N=20	N=22	N=42
Reporting	Mean=4.55	Mean=4.57	Mean=4.56
	Std Dev=0.89	Std Dev=0.51	Std Dev=0.71
	Var=0.79	Var=0.26	Var=0.50
	Range: 2.00 - 6.00	Range: 3.33 - 5.50	Range: 2.00 - 6.00
Total	N=40	N=41	
Assurance	Mean=4.61	Mean=4.63	
	Std Dev=0.81	Std Dev=0.72	
	Var=0.65	Var=0.52	
	Range: 2.00 - 6.00	Range:3.33 - 6.17	



H2c predicted that source credibility would be higher in the condition of continuous reporting and the presence of assurance. Examination of the four treatment cells indicated that the highest mean was for the Periodic Reporting, With Assurance condition, not in agreement with the prediction. The differences in the means were not statistically significant.

4.4.6.2.2 Information Reliability (H4a, b, c)

INFORMATION RELIABILITY is the perceived reliability of the information provided in the decision periods. H4 tests the effect of Reporting and Assurance on INFORMATION RELIABILITY. H4a tests the main effect of Reporting, H4b tests the main effect of Assurance and H4c tests the interaction term. H4d tests the effect of INFORMATION RELIABILITY on INFORMATION VALUE and was tested using OLS regression. The overall MANCOVA results indicated the interaction term was statistically significant for INFORMATION RELIABILITY and a subsequent univariate analysis was performed.

The descriptive statistics for INFORMATION RELIABILITY are presented in Table 22, showing cell size, mean, standard deviation, variance and range by grouping for the main effect of Reporting, the main effect of Assurance and for the interaction of the two treatments.



TABLE 22 INFORMATION RELIABILITY DESCRIPTIVE STATISTICS

	Assu	rance	
	No Assurance	With Assurance	Total Reporting
Reporting			
Periodic Reporting	N=20 Mean=4.60 Std Dev=0.77 Var=0.59	N=19 Mean=5.00 Std Dev=1.07 Var=1.14	N=39 Mean=4.79 Std Dev=0.94 Var=0.88
Continuous	Range: 3.4 - 6.0	Range: 3.0 - 7.0	Range: 3.0-7.0
Continuous Reporting	N=20 Mean=4.85 Std Dev=1.06 Var=1.13 Range: 2.2 - 6.0	N=22 Mean=4.84 Std Dev=0.67 Var=0.44 Range: 3.6 - 6.0	N=42 Mean=4.84 Std Dev=0.87 Var=0.75 Range: 2.2 - 6.0
Total Assurance	N=40 Mean=4.73 Std Dev=0.92 Var=0.85 Range: 2.2 - 6.0	N=41 Mean=4.91 Std Dev=0.87 Var=0.75 Range: 3.0 - 7.0	Kange. 2.2 - 0.0

H4a predicted that information reliability would be perceived to be higher for continuously reported information than for periodically reported information. The mean for Continuous Reporting (4.84) was higher than the mean for Periodic Reporting (4.79), consistent with the predicted direction. However, the MANCOVA results indicated the main effect of Reporting was not statistically significant, providing no support for H4a. The main effect means differ in the predicted direction, but the difference was not statistically significant.

H4b predicted that information would be perceived to be higher when assurance was present than when it was absent. The mean for With Assurance (4.91) was higher than the mean for No Assurance (4.73), consistent with the predicted direction.

However, the ANCOVA results for INFORMATION RELIABILITY, Table 23, indicated that the main effect of Assurance was not statistically significant (F=.19, one-tailed p=.341), providing no support for H4b. The main effect means differ in the



predicted direction but the difference was not statistically significant.

H4c predicted that information reliability would be higher in the condition of continuous reporting and the presence of assurance. Examination of the four treatment cell means showed the highest mean to be the Periodic Reporting, With Assurance treatment group and the lowest mean to be the Periodic Reporting, No Assurance group. The ANCOVA results for INFORMATION RELIABILITY, Table 23 indicated the interaction term was not statistically significant (F=1.56, one-tailed p=.108), providing no support for H4c.

TABLE 23 ANCOVA RESULTS FOR REPORTING AND ASSURANCE ON INFORMATION RELIABILITY

		Sum of	Mean		
Variable <sup>^</sup>	DF	Squares	Squares	F Statistic	P-Value#
Reporting	1	0.16	0.16	0.29	0.590
Assurance	1	0.09	0.09	0.17	0.341##
Reporting X Assurance	1	0.82	0.82	1.56	0.108##
Number of Accounting Courses Taken					
	1	7.46	7.46	14.14	< 0.001
System Trust	1	17.53	17.53	33.25	< 0.001
Model	5	24.58	4.92	9.32	< 0.001
Error	75	39.55	0.53		
Corrected Total	80	64.13			

<sup>^</sup> Reporting: Treatment, either periodic reporting or continuous reporting.

# 4.4.6.2.3 Information Value (H3a, H3b & H3c)

H3a tests the effect of Timeliness (Reporting) on INFORMATION VALUE. H3b tests the effect of SOURCE CREDIBILITY on INFORMATION VALUE. H3c tests the



Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

Number of Accounting Courses Taken: Number of accounting course participant had taken.

System Trust: Trust in the information delivery mechanism.

<sup>#</sup>P-Values are two-tailed tests unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed tests.

effect of INFORMATION RELIABILITY on INFORMATION VALUE. SOURCE CREDIBILITY and INFORMATION RELIABILITY were found to be insignificant in previous tests of H2 and H4 and were not included in the OLS regression model to test H3b and H3c. Reporting was included as the proxy for Time as an explanatory variable for the OLS regression analysis of INFORMATION VALUE to test H3a. Also included were the covariates identified as significant in explaining the variation in INFORMATION VALUE (See Table 7).

H3a predicted that information that is continuously reported would be associated with higher perceived value than information that is periodically reported. The descriptive statistics for INFORMATION VALUE at each of the two levels of Reporting (periodic reporting and continuous reporting) are presented in Table 24. The statistics indicate that the mean of INFORMATION VALUE was higher for the Continuous Reporting group (4.13) than for the Periodic Reporting group (3.94) and the standard deviation was lower (1.25) than that of the Periodic Reporting group (1.54). This was an indication that different levels of reporting frequency were associated with different levels of INFORMATION VALUE, in agreement with the predicted direction. The statistical significance of the association was tested in the regression analysis.



TABLE 24 INFORMATION VALUE DESCRIPTIVE STATISTICS

Reporting:				
Periodic	N=39			
Reporting	Mean=3.94			
	Std Dev=1.52			
	Var=2.30			
	Range: 1.0 - 6.0			
Continuous	N=42			
Reporting	Mean=4.13			
	Std Dev=1.25			
	Var=1.57			
	Range: 1.0 - 6.0			

The analysis of INFORMATION VALUE, testing H3a, was performed using OLS regression. Reporting was included in the regression analysis as the proxy for Timeliness, at two levels: Periodic or Continuous. Correlation analysis indicated that CONFIDENTBASE, age, 'Previous Investments in Common Stock,' System Trust, Lotto and High Risk were potentially useful covariates in the analysis of INFORMATION VALUE. See Table 7. The potential covariates were included in the full regression model and insignificant covariates were removed in development of the reduced regression model. The initial full model was tested and revealed that Age, High Risk, 'Previous Investments in Common Stock' and CONFIDENTBASE were significant covariates for INFORMATION VALUE.

The reduced final regression model was tested and the results are reported in Table 25. The coefficient for Reporting (-0.12, t-statistic -0.44, p-value 0.330) was not statistically significant, indicating that there was no statistically significant evidence of an association between the reporting type (continuous or periodic) and INFORMATION VALUE. The adjusted R-sq of the model is 0.23. The coefficients for Age (-0.05), High



Risk (-0.19), 'Previous Investment in Common Stock' (-0.88) and CONFIDENTBASE (0.02) were all statistically significant. There was no support for H3.

TABLE 25 INFORMATION VALUE REGRESSION ANALYSIS TESTING H3A (H3b and H3c found to be non-significant)

INFORMATION VALUE = Intercept + Reporting + Age + High Risk + Previous Investments in Common Stock + CONFIDENTBASE + error term

	Coefficient-	Predicted	В		
Variable <sup>^</sup>	Hypothesis	Sign	Coefficients	t-statistic	p-value#
Intercept			5.84	4.40	< 0.001
Reporting	b1 = H3	+	-0.12	-0.47	0.330##
Age	b2 = Covariate	n/a	-0.05	-1.80	0.034
High Risk	b3 = Covariate	n/a	-0.19	-1.93	0.028
Previous Investments in					
Common Stock	b4 = Covariate	n/a	-0.88	-2.71	0.012
CONFIDENTBASE	b5 = Covariate	n/a	0.02	3.24	0.002
Adjusted R-Sq			0.23		

<sup>^</sup>Reporting: Timeliness, either periodic reporting or continuous reporting.

The results of the covariate association with the dependent variable indicated that older, less risk tolerant participants with previous experience investing in common stocks had a lower perception of the value of the information. A higher level of confidence in the base period predictions was also associated with a higher perception of the value of the information.



Age: Participants' age in years.

High Risk: Asked question about participant's risk tolerance.

Previous Investments in Common Stock: Asked participants if they had ever bought or sold shares of common stock.

CONFIDENTBASE: Average self reported confidence in predictions during base period.

<sup>#</sup>P-Values are two-tailed unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed.

# 4.4.6.2.4 Summary of Perception

The analysis of the perception dependent variables showed that participant's perception of the credibility of the information's source, the reliability of the information and the value of the information were not significantly affected by the independent variables.

### 4.4.7 Power Analysis

A power analysis was conducted for each of the hypotheses. SAS was utilized to calculate the observed power, which is a measure of the "probability of rejecting the null hypothesis when the alternative hypothesis is true" (SAS, 2007). An alpha level of .05 was utilized. The power analysis for PREDICTION indicated the power of the main effect of Reporting was .076, the main effect of Assurance was .973 and the interaction term was .161. The analysis of TRACKING indicated the power of the main effect of Reporting was .088, the main effect of Assurance was .263 and the interaction term was .473. For CONFIDENCE, the power of the main effect of Reporting was .200, the main effect of Assurance was .061 and the interaction term was .053. The power analysis for SOURCE CREDIBILITY indicated the power of the main effect of Reporting was .115, the main effect of Assurance was .052 and the interaction term was .050. The power analysis for INFORMATION RELIABILITY indicated the power for the main effect of Reporting was .055, the main effect of Assurance was .158 and the interaction term was .175. With the exception of the power of the main effect of Assurance on PREDICTION and the power of the interaction term on TRACKING, the power of the effect of the independent variables on the dependent variables was very low.



## 4.5 Post Hoc Analysis

In order to more fully explore the various concepts of Performance and Perception, several post hoc analyses were performed. More specifically, the Difonza and Bordia (1997) findings are discussed further with respect to TRACKING. An analysis of the Financial Information Item Rankings and Percentage of Reliance data captured in the post-test questionnaire is also discussed.

Perception is then further analyzed by examining the components of SOURCE CREDIBILITY and INFORMATION VALUE.

### 4.5.1 Tracking Revisited

The main analysis of TRACKING indicated that there were few significant differences in the means of the treatment groups. Secondary analysis indicated that there were significant differences between the base level and the treatment level for the dependent variable. One of the concerns addressed in this study is the potential for additional information to overwhelm the individual investor and degrade the quality of the investment decisions. Difonza and Bordia (1997) found that investors who were provided with information in addition to the stock price data tended to be distracted from the tracking pattern exhibited by their less informed counterparts (who had to rely on the stock price data alone for their investment decisions) and to make fewer investment decisions in line with the tracking behavior. As a result, they made more investment changes and less profitable decisions. What is not known is why the investors change their behavior. Difonza and Bordia (1997) conjectured that it may be the result of the



investors' lack of understanding of the information and/or their inability to adequately incorporate it into their decision model.

The inclusion of the base level in the current study allowed for an examination of the participant's initial predictions to see if they followed the tracking pattern. Table 26 presents the mean, standard deviation and variance for the base level measure of tracking (TRACKBASE) and for the treatment level measure of tracking (TRACKING). Analysis of the base level shows the tracking behavior was moderate, with the means indicating that around 14 out of 30 predictions were in line with the behavior pattern. The standard deviation and variance indicate a moderate level of dispersion. Analysis of the treatment level shows a marked deviation from the tracking behavior, with the means indicating that only about 8-11 out of 30 predictions were in line with the behavior pattern. The standard deviation and variance indicate a more pronounced level of dispersion in each of the treatment cells. Each of the treatment level cells indicated deterioration in the tracking behavior compared to the base level, an indication that the participants were attending to the additional information and incorporating it into their prediction decisions. The greatest dispersion was evident in the continuous reporting with assurance cell, which was the cell with the highest level of information provided to the participants. The deterioration in the tracking pattern found in the current study is similar to the Difonza and Bordia (1997) findings. Potentially, the findings are an indication that investors could be adversely affected by increased levels of financial reporting and/or assurance.



TABLE 26 DIFFERENCES IN BASE AND TREATMENT FOR TRACKING (Mean, Std. Dev., Var.)

REPORTING	Periodic	Periodic	Continuous	Continuous
ASSURANCE	No Assurance	Assurance	No Assurance	Assurance
TRACKING:				
BASE	14.35	13.84	14.45	13.82
(TRACKBASE)	2.39	1.80	2.61	2.38
	5.71	3.25	6.79	5.68
TREATMENT	11.35	8.32	10.10	10.64
(TRACKING)	3.72	3.46	3.97	5.21
	13.82	12.00	15.78	27.91
DIFFERENCE	3.10	5.50	4.35	3.18
	-1.33	-1.66	-1.36	-2.83
	-8.11	-8.75	-8.99	-22.23

All cells indicate deterioration in the TRACKING pattern through decreased mean and increased std. dev. and variance. The largest degree of deterioration appears in the CRA cell.

## 4.5.2 Financial Information Item Analysis

Data were collected in the current study regarding the participants' self-reported use of the items of information provided during the task. Participants were asked to rank the twelve items of information from 1 to 12, with 1 assigned to the item they found most important in performing the task and 12 assigned to the item they found least important. Table 27 shows the summary of these data by treatment group. The total score for each item was derived by summing the rankings assigned to each item by the participants in the group. The average score was derived by dividing the total score by the number of participants in the group. The average score was used to determine the rank of each item, with the lower score awarded the higher ranking (1 = highest, 12 = lowest). The ranking for the three highest ranked items was fairly consistent across the treatment groups: price percentage change (from the previous day) was ranked number 1 by all groups, today's stock price was ranked number 2 by three of the groups and 'earnings per share' was ranked number 3 by three of the groups. The remaining item rankings were fairly

inconsistent across the groups. The results of the participants' rankings were an indication that the participants remained fixated on the stock price data (price percentage change and today's stock price) and earnings per share and did not give much attention to the other items.

The participants were also asked to indicate which of the twelve information items they relied upon the most when performing the task by dividing 100% among the twelve items. Table 28 reports the results of the information items reliance, summarized by treatment group. Average reliance was derived by averaging the reported reliance for each information item for each treatment group and a ranking was assigned to the items based on the average reliance. The higher the average reliance, the higher the rank (1 =highest, 12 = lowest). Similar to the participants' rankings results, price percentage change, today's stock price and 'earnings per share' were the three items most relied upon, with consistency across the treatment groups. The combined average reliance percentage for these three items was about 70-73% for the periodic reporting groups and about 52-62% for the continuous reporting groups and further indicated that the participants appeared to be fixated on a few of the information items. The continuous reporting groups percentage of reliance on the top three was less than the periodic reporting groups, which was an indication of their attention being more dispersed among the information items than the periodic reporting groups.

Fixation on a limited subset of the information items may be an indication of information overload or may have been caused by a lack of familiarity with the information items. The limited results of the main analysis may be related to the fixation.



# **TABLE 27 INFORMATION ITEMS RANKING**

Information Item	Periodic	Periodic	Continuous	Continuous
Ranking from 1 to 12	Reporting/No	Reporting/With	Reporting/No	Reporting/With
	Assurance	Assurance	Assurance	Assurance
Today's Stock Price:	Tissurunce	11000141100	Tissurunce	11000141100
Total Score	76	54	105	84
Average Score	3.8	2.84	5.25	3.82
Rank	2	2	3.23	2
Price Percentage Change:	2	2	3	2
Total Score	43	39	60	81
Average Score	2.15	2.05	3.00	3.68
Rank	1	1	1	1
Earnings Per Share:	1	1	1	1
Total Score	99	94	91	93
	1.95	4.95	4.55	4.23
Average Score Rank	3	3	2	3
	3	3	2	3
Return on Equity:	121	112	125	127
Total Score Average Score	131 6.55	112 5.89	125 6.25	137 6.23
_				
Rank	6	4	5	5
Inventory:	205	174	100	170
Total Score	205	174	189	179
Average Score	10.25	9.16	9.45	8.09
Rank	12	11	12	10
Sales:	101	101	100	
Total Score	136	124	100	132
Average Score	6.80	6.53	5.00	6.00
Rank	8	6	4	4
Current Ratio:				
Total Score	163	117	145	154
Average Score	8.15	6.16	7.25	7.00
Rank	10	5	8	7
Debt to Equity Ratio:				
Total Score	137	133	134	172
Average Score	6.70	7.00	6.70	7.82
Rank	7	7	6	9
Accounts Receivable:				
Total Score	204	182	159	188
Average Score	10.2	9.58	7.5	8.55
Rank	11	12	10	12
Gross Profit Ratio:				
Total Score	126	143	142	167
Average Score	6.30	7.53	7.10	7.59
Rank	5	8	7	8
Return on Assets:				
Total Score	136	162	146	186
Average Score	6.80	8.53	7.30	8.45
Rank	9	10	9	11
Operating Income:				
Total Score	107	148	164	144
Average Score	5.35	7.79	8.20	6.55
Rank	4	9	11	6
Total Carra: Sum of the ren	1 1 1	(the lower the sacre	the 'higher' renke	1

Total Score: Sum of the rankings across each cell (the lower the score, the 'higher' ranked). Average Score: Average of the rankings across each cell (the lower the score the 'higher' ranked).Rank: Based on the Average Score for each cell, the lower the score, the 'higher' the ranking.1 is the highest rank, 12 is the lowest.



### **TABLE 28 INFORMATION ITEMS RELIANCE**

Information Item	Periodic	Periodic	Continuous	Continuous
Average Reliance out of 100%	Reporting/No	Reporting/With	Reporting/No	Reporting/With
Ranking from 1 to 12	Assurance	Assurance	Assurance	Assurance
Today's Stock Price:				
Average Reliance	27.25	32.37	17.25	29.37
Reliance Rank	2	1	2	1
Price Percentage Change:				
Average Reliance	36.25	32.32	26.60	25.50
Reliance Rank	1	2	1	2
Earnings Per Share:				
Average Reliance	6.75	8.16	8.15	7.18
Reliance Rank	3	3	3	3
Return on Equity:				
Average Reliance	3.00	4.21	7.25	5.68
Reliance Rank	8	5	5	6
Inventory:				
Average Reliance	1.00	2.21	2.85	3.50
Reliance Rank	12	10	12	9
Sales:				
Average Reliance	5.00	3.79	7.35	6.00
Reliance Rank	6	7	4	5
Current Ratio:				
Average Reliance	2.85	4.47	5.10	4.18
Reliance Rank	9	4	9	7
Debt to Equity Ratio:				
Average Reliance	3.10	3.79	6.30	3.50
Reliance Rank	7	6	7	8
Accounts Receivable:				
Average Reliance	1.10	1.74	3.50	3.05
Reliance Rank	11	6	10	10
Gross Profit Ratio:				
Average Reliance	6.55	2.63	6.50	2.41
Reliance Rank	4	9	6	11
Return on Assets:				
Average Reliance	1.75	1.74	6.10	2.32
Reliance Rank	10	11	8	12
Operating Income:				
Average Reliance	5.40	2.72	3.05	7.05
Reliance Rank	5	8	11	4

Average Reliance: The average assigned reliance across the cell (the larger the average the 'higher' the ranking).

Reliance Rank: The rank assigned based on the relative average reliance across the cell.

1 is the highest rank, 12 is the lowest.



### 4.5.3 Components of Source Credibility

SOURCE CREDIBILITY was composed of six individual items that consisted of three questions regarding source expertise and three questions regarding source trustworthiness (McCroskey and Teven, 1999). Principal components analysis revealed that the items load appropriately on two separate constructs. Subsequently, each of the sets of three items was averaged to split SOURCE CREDIBILITY into EXPERTISE and TRUSTWORTHY, which were each evaluated as a dependent variable. Correlation analysis showed System Trust to be correlated with EXPERTISE (Pearson coefficient = 0.306, p-value = <.006) and also to be correlated with TRUSTWORTHY (Pearson coefficient =0.405, p-value = <0.001). The two newly defined dependent variables were significantly correlated (Pearson coefficient = 0.522, p-value = <.001) and were analyzed using MANCOVA, including the referent covariates, to test H2a, b and c. The results of the MANCOVA are reported in Table 29, Panel A. The overall results indicated that the main effect for Reporting (Wilks' Lambda=0.928, p-value=.061) was significant, but the main effect of Assurance (Wilks' Lambda=0.994, p-value=.799) and the interaction term (Wilks' Lambda=0.978, p-value=.444) were not significant. Table 29, Panel B reports the results for EXPERTISE, which showed no significant effect of Reporting (F=.00, onetailed p-value=.484), Assurance (F=.31, one-tailed p-value=.288) or the interaction term (F=.71, one-tailed p-value=.210). However, the ANCOVA for TRUSTWORTHY, Table 29, Panel C, showed significance for the main effect of Reporting (F=4.44, one-tailed pvalue=.019) though no significant effect from Assurance (F=.00, one-tailed p-value



=.477) or the interaction term (F=.21, one-tailed p-value=.326), indicating partial support for H2a.

# TABLE 29 POST HOC MANCOVA: RESULTS FOR REPORTING AND ASSURANCE ON COMPONENTS OF SOURCE CREDIBILITY- EXPERTISE AND TRUSTWORTHY

Panel A. Post Hoc MANCOVA Results for Reporting and Assurance on Components of SOURCE CREDIBILITY - EXPERTISE and TRUSTWORTHY

Variable	Wilks' Lambda	F Statistic	P Value#			
Reporting	0.928	2.90	0.061			
Assurance	0.994	0.22	0.799			
Reporting X Assurance	0.978	0.82	0.444			
#P-Values are two-tailed tests.						

Panel B. Post Hoc ANCOVA Results for Reporting and Assurance on EXPERTISE

		Sum of	Mean		
Variable <sup>^</sup>	DF	Squares	Squares	F Statistic	P-Value
Reporting	1	0.00	0.00	0.00	0.484##
Assurance	1	0.22	0.22	0.31	0.288##
Reporting X Assurance	1	0.50	0.50	0.71	0.201##
System Trust	1	5.87	5.87	8.38	0.005#
Model	4	6.30	1.58	2.25	0.071#
Error	76	53.17	0.70		
Corrected Total	80	59.47			

<sup>^</sup>See Panel C for variable descriptions.



<sup>#</sup>P-Values are two-tailed tests.

<sup>##</sup>P-Values are one-tailed tests.

Panel C. Post Hoc ANCOVA Results for Reporting and Assurance on TRUSTWORTHY

		Sum of	Mean		
Variable^	DF	Squares	Squares	F Statistic	P-Value
Reporting	1	2.86	2.86	4.44	0.019##*
Assurance	1	0.00	0.00	0.00	0.477##
Reporting X Assurance	1	0.13	0.13	0.21	0.326##
System Trust	1	10.78	10.78	16.72	<0.001#
Model	4	13.18	3.29	5.11	0.001#
Error	76	48.99	0.64		
Corrected Total	80	62.17			

<sup>^</sup>Reporting: Treatment, either periodic reporting or continuous reporting.

The descriptive statistics for EXPERTISE are shown in Table 30 and for TRUSTWORTHY in Table 31. Examination of the TRUSTWORTHY means for the main effect of Reporting indicated that the Periodic Reporting mean (4.77) was higher than the Continuous Reporting mean (4.46). This indicated that the participants in the Periodic Reporting condition perceived the source of the information to be more trustworthy than in the Continuous Reporting condition. This finding is opposite to the predicted direction of H2a, thus no support was found for H2a.



Assurance: Treatment, either without assurance or with assurance.

Reporting X Assurance: Treatment, interaction term.

System Trust: Trust in the information delivery mechanism.

<sup>#</sup>P-Values are two-tailed tests.

<sup>##</sup>P-Values are one-tailed tests.

<sup>\*</sup>Significant at .05.

### TABLE 30 EXPERTISE DESCRIPTIVE STATISTICS

	Assu	rance	
	No Assurance	With Assurance	Total Reporting
Reporting			
Periodic	N=20	N=19	N=39
Reporting	Mean=4.57	Mean=4.65	Mean=4.61
Reporting	Std Dev=0.77	Std Dev=0.90	Std Dev=0.83
	Range: 3.33 - 5.67	Range:3.33 - 6.33	Range: 3.33 - 6.33
Continuous	N=20	N=22	N=42
Reporting	Mean=4.75	Mean=4.58	Mean=4.66
	Std Dev=1.14	Std Dev=0.64	Std Dev=0.90
	Range: 2 - 6.67	Range: 3 - 6	Range: 2 - 6.67
Total	N=40	N=41	
Assurance	Mean=4.66	Mean=4.61	
	Std Dev=0.97	Std Dev=0.76	
	Range: 2 - 6.67	Range: 3 - 6.33	

TABLE 31 TRUSTWORTHY DESCRIPTIVE STATISTICS

	Assı			
	No Assurance With Assurance		Total Reporting	
Reporting				
Periodic	N=20	N=19	N=39	
Reporting	Mean=4.78	Mean=4.75	Mean=4.77 (High)	
	Std Dev=0.92	Std Dev=1.10	Std Dev=1.00	
	Range: 3.33 - 6	Range:3 - 7	Range: 3 - 7	
Continuous	N=20	N=22	N=42	
Reporting	Mean=4.35	Mean=4.56	Mean=4.46 (Low)	
	Std Dev=0.85	Std Dev=0.61	Std Dev=0.74	
	Range: 2 - 6	Range: 3.67 - 5.67	Range: 2 - 6	
Total	N=40	N=41		
Assurance	Mean=4.57	Mean=4.65		
	Std Dev=0.90	Std Dev=0.87		
	Range: 2 - 6	Range: 3 - 7		

# 4.5.4 Components of Information Value

INFORMATION VALUE was composed of three questions, which were examined for separable components. The principal components analysis for INFORMATION VALUE loaded appropriately on a single construct. However, the first two items addressed whether the individual would pay for or recommend someone else pay for the information but the third item addressed whether the individual would pay



more for the stock of a company that offered the information. In order to separate the responses and analyze the two issues, INFORMATION VALUE was split into PAYREC (first two items) and HIGHERSTOCKPRICE (third item) for further analysis of H3. Correlation analysis indicated 'Previous Investments in Common Stock' (Pearson coefficient = 0.264, p-value = 0.017), Age (Pearson coefficient = -0.243, p-value = 0.029), High Risk (Pearson coefficient = -0.205, p-value = 0.066), and CONFIDENTBASE (Pearson coefficient = 0.286, p-value = 0.009) were correlated with PAYREC and Lotto (Pearson coefficient = -0.225, p-value = 0.044), High Risk (Pearson coefficient = -0.308, p-value = .005), System Trust (Pearson coefficient = 0.258, p-value = 0.020), Gender (Pearson coefficient = 0.220, p-value = 0.050) and 'Previous investments in Common Stock' (Pearson coefficient = -0.372, p-value = <.001) were correlated with HIGHERSTOCKPRICE. Regression analysis was then performed on each of the two components of INFORMATION VALUE, reducing the model to identify the useful covariates.

The regression for PAYREC found no significance for Reporting (one-tailed p=.418) in a reduced model that included Reporting, Age, 'Previous Investments in Common Stock' and CONFIDENTBASE (Adjusted R-sq=.18). See Table 32.



# TABLE 32 POST HOC INFORMATION VALUE COMPONENT PAYREC REGRESSION ANALYSIS TESTING H3A

PAYREC = Intercept + Reporting + Age + Previous Investments in Common Stock + CONFIDENTBASE + error term

Variable^	Coefficient-	Predicted	В	t-statistic	p-value#
	Hypothesis	Sign	Coefficients		
Intercept			4.78	5.16	< 0.001
Reporting	b1 = H3	+	-0.07	-0.21	0.418##
Age	b2 = Covariate	n/a	-0.06	-2.21	0.039
Previous Investments in					
Common Stock	b3 = Covariate	n/a	-0.81	-2.12	0.037
CONFIDENTBASE	b4 = Covariate	n/a	0.03	3.40	< 0.001
Adjusted R-Sq			0.18		

<sup>^</sup>Reporting: Timeliness, either periodic reporting or continuous reporting.

Previous Investments in Common Stock: Asked participants if they had ever bought or sold shares of common stock.

CONFIDENTBASE: Average self reported confidence in predictions during base period.

#P-Values are two-tailed unless otherwise indicated.

##P-Values are one-tailed.

The regression for HIGHERSTOCKPRICE also indicated that Reporting was not significant (one-tailed p=.332) in a reduced model that included Reporting, High Risk, gender and 'Previous Investments in Common Stock' (Adjusted R-sq=.18). See Table 33. The results indicate no support for H3a for either of the two components of INFORMATION VALUE.



Age: Participants' age in years.

# TABLE 33 POST HOC INFORMATION VALUE COMPONENT HIGHERSTOCKPRICE REGRESSION ANALYSIS TESTING H3A

HIGHERSTOCKPRICE = Intercept + Reporting + High Risk + Gender + Previous Investments in Common Stock + error term

	Coefficient-	Predicted	В	t-statistic	
Variable^	Hypothesis	Sign	Coefficients		p-value#
Intercept			5.68	5.33	< 0.001
Reporting	b1 = H3	+	0.15	0.44	0.332##
High Risk	b2 = Covariate	n/a	-0.23	-1.96	0.053
Gender	b3 = Covariate	n/a	0.57	1.71	0.092
Previous Investments					
in Common Stock	b4 = Covariate	n/a	-1.18	-3.06	0.003
Adjusted R-Sq			0.18		

<sup>^</sup>Reporting: Timeliness, either periodic reporting or continuous reporting.

High Risk: Asked question about participant's risk propensity.

Gender: Male or female.

Previous Investments in Common Stock: Asked participants if they had ever bought or sold shares of common stock.

#P-Values are two-tailed unless otherwise indicated.

##P-Values are one-tailed.

### 4.5.5 Trustworthy and Information Value

Although the results for Reporting on TRUSTWORTHY discussed in section 4.5.3 were not in the predicted direction, further exploration of the relationship between TRUSTWORTHY and the components of INFORMATION VALUE was deemed to be worthwhile to investigate if there was any evidence that the increased perceived trustworthiness in the source of financial information related to more frequent reporting might also be associated with an increase in either of the two components of perceived value of the information. Regression analysis was performed on each of the two components of INFORMATION VALUE using TRUSTWORTHY as an explanatory variable and including the significant covariates identified in section 4.5.4.

The regression for PAYREC found no significance for TRUSTWORTHY (one-tailed p=.378) in a reduced model that included TRUSTWORTHY, 'Previous



Investments in Common Stock', Age and CONFIDENTBASE (Adjusted R-sq=.18). See Table 34.

# TABLE 34 POST HOC INFORMATION VALUE COMPONENT PAYREC REGRESSION ANALYSIS TESTING H3B

PAYREC = Intercept + TRUSTWORTHY + Age + Previous Investments in Common Stock + CONFIDENTBASE + error term

Variable^	Coefficient-		В	t-statistic	p-value#
	Hypothesis	Sign	Coefficients		
Intercept			4.91	4.51	< 0.001
TRUSTWORTHY	b1 = H2d	+	-0.06	-0.31	0.378##
Age	b2 = Covariate	n/a	-0.06	-2.09	0.040
Previous Investments in					
Common Stock	b3 = Covariate	n/a	-0.80	-2.10	0.039
CONFIDENTBASE	b4 = Covariate	n/a	0.03	3.43	0.001
Adjusted R-Sq			0.18		

<sup>^</sup>TRUSTWORTHY: Trustworthiness component of Perceived Credibility of the Source of the information.

The regression for HIGHERSTOCKPRICE indicated that TRUSTWORTHY was significant (one-tailed p=.006) in a reduced model that included TRUSTWORTHY, High Risk and 'Previous Investments in Common Stock' (Adjusted R-sq=.22). See Table 35. The results indicate partial support for H3b. The results suggest that investors would be willing to pay a higher price for stock in a company that offered increased levels of information reporting. The significance of the covariates indicated that the increased willingness to pay a higher stock price was also related to the risk tolerance and previous investing experience of the investors.



Age: Participants' age in years.

Previous Investments in Common Stock: Asked participants if they had ever bought or sold shares of common stock.

CONFIDENTBASE: Average self reported confidence in predictions during base period.

<sup>#</sup>P-Values are two-tailed unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed.

### TABLE 35 POST HOC INFORMATION VALUE COMPONENT

### HIGHERSTOCKPRICE REGRESSION ANALYSIS TESTING H3B

### HIGHERSTOCKPRICE = Intercept + TRUSTWORTHY + High Risk + Previous Investments in Common Stock + error term

	Coefficient-	Predicted	В	t-statistic	
Variable^	Hypothesis	Sign	Coefficients		p-value#
Intercept			5.13	5.25	< 0.001
TRUSTWORTHY	b1 = H2d	+	0.43	2.35	0.006##*
High Risk	b2 = Covariate	n/a	-0.29	-2.57	0.012
Previous Investments					
in Common Stock	b4 = Covariate	n/a	-1.26	-3.33	0.022
Adjusted R-Sq			0.22		

<sup>^</sup>TRUSTWORTHY: Trustworthiness component of Perceived Credibility of the Source of the information.



High Risk: Asked question about participant's risk propensity.

Previous Investments in Common Stock: Asked participants if they had ever bought or sold shares of common stock.

<sup>#</sup>P-Values are two-tailed unless otherwise indicated.

<sup>##</sup>P-Values are one-tailed.

<sup>\*</sup>Significant at .01.

#### 5.0 SUMMARY AND CONCLUSION

## 5.1 Summary

This study was designed to examine the impact of different levels of reporting frequency (periodic versus continuous) of financial information, both with and without assurance, on individual investors in a stock price prediction task. Reporting was manipulated at two levels: periodic reporting and continuous reporting. Assurance was manipulated at two levels: no assurance and with assurance. In addition, a base level condition was included for each participant that included only the stock price and percent of change data. It was predicted that increased levels of reporting would lead to different levels of performance, increased levels of assurance would lead to higher levels of performance and the interaction of the two independent variables would lead to higher levels of performance. Performance was measured using three dependent variables: PREDICTION, TRACKING and CONFIDENCE.

Predictions were also made regarding the impact of the independent variables on the individual investors' perceptions of the credibility of the source of the information, the reliability of the information and the value of the information. It was predicted that increased levels of reporting and/or assurance would lead to higher levels of perceived



source credibility and information reliability. Higher levels of reporting frequency (continuous versus periodic), source credibility and information reliability were predicted to be associated with higher levels of perceived information value.

The results of the main analysis are summarized in Table 36

The results of the analysis indicated that the main effect of Assurance was significant with regard to the performance dependent variable PREDICTION. PREDICTION was a measure of the number of times participants correctly predicted the change in stock price direction. Participants in the Assurance condition (mean=16.71) made significantly more correct predictions than participants in the No Assurance condition (mean=14.80). The results obtained in the current study indicated that assurance has value in an environment wherein fundamental financial data are reported either periodically or continuously. This finding is relevant to reporting entities and regulatory agencies as the move towards continuous reporting gains momentum – increased reporting frequency did not show a

benefit to investors unless coupled with assurance.



# TABLE 36 SUMMARY OF FINDINGS-F STATISTIC AND P-VALUE

	Operational Dependent	Independent			Table Reference
Hypothesis	Variable	Variables	Covariates	Results	
H1a	PREDICTION	Reporting	None	Not Significant	Table 17
H1b	PREDICTION	Assurance	None	F=15.51 p=<.001#*	Table 17
H1c	PREDICTION	Interaction	None	Not Significant	Table 17
H1a	TRACKING	Reporting	Plan future Investments System Trust	Not Significant	Table 19
H1b	TRACKING	Assurance	Plan future Investments System Trust	Not Significant	Table 19
H1c	TRACKING	Interaction	Plan future Investments System Trust	F=3.48@ p=0.034#**	Table 19
H1a	CONFIDENCE	Reporting	Gender Number of Accounting Courses Taken CONFIDENTBASE	Not Significant	
H1b	CONFIDENCE	Assurance	Gender Number of Accounting Courses Taken CONFIDENTBASE	Not Significant	
H1c	CONFIDENCE	Interaction	Gender Number of Accounting Courses Taken CONFIDENTBASE	Not Significant	
H2a	SOURCE CREDIBILITY	Reporting	System Trust	Not Significant	
H2b	SOURCE CREDIBILITY	Assurance	System Trust	Not Significant	
H2c	SOURCE CREDIBILITY	Interaction	System Trust	Not Significant	



# TABLE 36 SUMMARY OF FINDINGS-F STATISTIC AND P-VALUE CONTINUED

НЗа	INFORMATION	Reporting	Age		
	VALUE		High Risk	Not	
			Previous Investments in Common Stock	Significant	
			CONFIDENTBASE		Table 25
H3b	INFORMATION	SOURCE	Age		
	VALUE	CREDIBILITY	High Risk		
			Previous Investments in Common Stock	Not	
			CONFIDENTBASE	Significant	
Н3с	INFORMATION	INFORMATION	Age		
	VALUE	RELIABILITY	High Risk		
			Previous Investments in Common Stock	Not	
			CONFIDENTBASE	Significant	
H4a	INFORMATION	Reporting	Number of Accounting Courses Taken	Not	
	RELIABILITY		System Trust	Significant	Table 23
H4b	INFORMATION	Assurance	Number of Accounting Courses Taken	Not	
	RELIABILITY		System Trust	Significant	Table 23
H4c	INFORMATION	Interaction	Number of Accounting Courses Taken	Not	
	RELIABILITY		System Trust	Significant	Table 23

<sup>@</sup>A significant difference in the means occurred, but was mixed with regard to the predicted direction, indicating partial support for the hypothesis.



<sup>#</sup>One-tailed p-value (directional hypothesis)

<sup>\*</sup>Significant at .01.

<sup>\*\*</sup>Significant at .05.

The results of the analysis also indicated that the interaction of Reporting and Assurance was significant with regard to the dependent variable TRACKING. TRACKING was a measure of the number of times participants made stock price change predictions in accordance with an expectation of mean-reverting stock prices - if the stock went up today, it will go down tomorrow and if the stock price went down today it will go up tomorrow. The differences in the means was opposite of the predicted direction with regard to the periodic reporting condition. The number of TRACKING predictions in the Periodic Reporting condition decreased as the level of Assurance condition increased from No Assurance to With Assurance. However, the differences in the means were in the predicted direction for the Continuous Reporting condition. The number of TRACKING predictions in the Continuous Reporting condition increased as the level of Assurance increased from No Assurance to With Assurance. This finding is a further indication that assurance has value in the continuous reporting environment when fundamental financial data are reported and is relevant to reporting entities and regulatory agencies when considering the impact of continuous reporting on individual investors' investment decision quality. Post hoc analysis on the performance dependent variable TRACKING indicated that increased levels of reporting frequency and assurance could adversely affect the quality of individual investors' investment decisions, a finding that is also relevant to reporting entities and regulatory agencies.

The results of the main analysis indicated that increased levels of reporting and assurance were not significant with regard to individual investors' perception of the



credibility of the source of the information, the reliability of the information or the value of the information. Post hoc analysis provided some evidence that increased levels of reporting frequency may lead to an increase in the perceived trustworthiness of the source of the information and that the increase in perceived trustworthiness may lead to an increased willingness to pay more for the stock of a company that provided increased levels of reporting of fundamental financial data. Investors, however, do not appear willing to pay for continuous reporting and assurance directly.

### 5.2 Implications of Findings

The presence of assurance was found to increase the number of times participants correctly predicted the change in stock price direction (PREDICTION). The highest level of PREDICTION performance occurred in the continuous reporting with assurance condition, although the interaction of reporting and assurance was not significant. The presence of assurance was also found to increase the number of times participants made stock price predictions in an 'expected mean-reverting' pattern (TRACKING), but only in the continuous reporting environment. The opposite effect was observed in the periodic reporting environment. The highest level of TRACKING performance also occurred in the continuous reporting with assurance condition. Analysis of the results of the two measures of performance indicates that assurance is potentially beneficial in an environment wherein fundamental financial data are being made available to investors on a more frequent basis than the current reporting methods, but may have the most benefit when the reporting is continuous than when it is periodic. Although analysis of the treatment period did not find significant differences in the treatment groups for either



PREDICTION or TRACKING for reporting frequency, post hoc analysis of TRACKING indicated that each of the treatment groups' performance deteriorated when compared to their performance in the base level treatment, indicating that decision quality may be affected adversely by more frequent reporting of financial data. The continuous reporting with assurance group showed the highest level of deterioration.

These results may indicate the impact of information overload on investors and are potentially useful when considering regulating the more frequent reporting of information. More frequent reporting of fundamental financial data may have an adverse effect on investors' decisions. If the decision is made to require or encourage companies to provide more frequent reporting, consideration should be given to also requiring that the information be coupled with assurance.

Although the participants did not report significantly higher perceived source credibility, information reliability, and information value resulting from increased levels of reporting or the presence of assurance, post hoc analysis provided some evidence that increased levels of reporting frequency may lead indirectly to an increased willingness to pay more for the stock of a company that reports its fundamental financial data more frequently. This finding is of interest to corporations and to regulatory agencies when determining who will pay for the implementation of continuous reporting and assurance. Investors do not appear willing to pay for it directly, but corporations may choose to voluntarily provide continuous reporting and some companies may be forced to provide more frequent reporting in order to compete for investors.



Implementation of more frequent or continuous reporting is growing increasingly possible due to advances in technology. Implementation of assurance on the more frequently reported information is more problematic. Both investor demand and regulations may lead to more frequent reporting. However, if companies provide more frequent reporting but do not couple it with assurance, investors may actually end up making poorer investment decisions than under the current reporting and auditing environment.

#### 5.3 Contributions

The current study took the perspective that continuous reporting and continuous assurance represent the coming financial information reporting paradigm and provided ex ante insight into the effect of different levels of reporting frequency and different levels of assurance on the investment decision quality and perception of value of information of individual investors.

The research design represents a novel approach to elicit and analyze investor behavior in the continuous reporting and continuous assurance environment, with regard to the reporting/assurance environment and the type of information reported. The experimental task was implemented via a computer simulation wherein participants were provided with either periodic or continuous reporting of fundamental financial information on which to base stock price predictions. The research design consequently allowed for data regarding the investors' reactions to periodic reporting frequency compared to continuous reporting frequency to be collected. The use of continuously updated fundamental financial data differentiates this study from prior research.



Assurance on the information was also manipulated; consequently, the research design allowed for differentiation between investors' reaction to information from continuous reporting without assurance compared to continuous reporting with assurance.

The research design and results provide information that is relevant to reporting entities, regulatory agencies and software developers regarding the usefulness of continuous reporting and the need for assurance, though the results need to be considered in the context of other research and analysis on these issues.

### 5.4 Limitations

There are a number of limitations to this study. The use of a laboratory experiment allowed for the study to be conducted in a controlled environment and added to the internal validity of the results. However, the experiment may have had limited realism to the participants and reduced the external validity of the results. The experiment was similar to the stock market investment environment in some ways, but the task was a reduced surrogate for the act of buying and selling of common stock.

The use of undergraduate accounting students as surrogates for individual investors may limit the ability to generalize the results to the target population of individual investors. Students have been found in prior research to be reasonable proxies for individual investors. However, the majority of the participants in the current study had no previous experience with investing in common stocks or mutual funds. Their lack of experience may have lead to results that were not indicative of the way the target population would respond to the treatments.



The experiment was conducted in multiple sessions over several days and the participants were students in similar classes. The potential exists for discussion among the participants such that some participants had prior knowledge of the experimental materials when they performed the task.

The power analysis indicated low power of the treatments, which may have contributed to limited results. Also, the potential cost to investors or management for the implementation of continuous reporting and continuous assurance was not addressed.

#### 5.5 Future Research

Future research includes planned changes to the data collection instrument to:

1) include all of the items on the source credibility scale (McCroskey and Teven, 1999),

2) collect perception ratings at the end of the base period as well as post test,

3) operationalize periodic reporting as every 5 periods instead of every 10 periods, and

4) develop manipulation check questions using Likert scales instead of open ended or specific questions. Future data collections using investment club members, who represent the target population, are also planned once the experimental materials have been completed. Additional planned future research includes the reporting of business performance data instead of, or in addition to, fundamental financial performance data and the inclusion of costs to investors of continuous reporting and continuous assurance.

5.6 Concluding Remarks

Over the course of the dissertation process, a number of lessons were learned.

Regarding experimental design, it was found that great care should be exercised when making changes to the design of an experiment. Originally, the base period was a



separate treatment group, to be used for between subjects analysis. At the proposal defense, it was determined to be more effective to measure each participant's performance in a base period, to allow for within subject analysis. In order to control the length of the experiment, the perception dependent variable questions were not put into the experiment after the base period predictions, only at the end of the experiment. As a result, no base period measure of perception was captured, only the treatment level measure. Had the questions been asked both at the end of the base period and at the end of the experiment, data would have been available to do both a within subject and between subjects analysis and may have yielded results. It is easy to make this type of error and reinforces the advice to think the design all the way through to the analysis and to rethink it each time a design change is considered.

Another lesson learned pertains to the experimental software that was used. The data that comes out of the experimental software may not be in the expected or intended format. Multiple data elements are sometimes captured in a single cell or row and must be manually separated into usable data. This can be a time consuming and troublesome process.



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# **APPENDICES**



# Appendix A: Audit and Assurance Reports

# **Independent Auditor's Report**

# Independent Auditor's Report

We audit the accompanying information released by ACME, Inc. The information is the responsibility of the Company's management. Our responsibility is to express an opinion based on our audit. Our agreement with ACME, Inc. requires that we provide a probability assessment on the face of each report that reflects our level of assurance on the accompanying information. The probability assessment range is from 0% (no assurance) to 100% (complete assurance).

We conduct our audit in accordance with generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the accompanying information is free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the accompanying information. An audit also includes assessing the accounting principles used and significant estimates made by management. We believe our audit provides a reasonable basis for our opinion. Pursuant to our agreement with ACME, Inc., we provide a probability assessment on the face of the accompanying information report that reflects our level of assurance. We conduct our audit, and update our probability assessment, on a continuous (biweekly) basis.

In our opinion, the accompanying information report presents fairly, in all material respects, the accompanying information, as of the date specified and subject to the probability assessment that is presented on the face of the accompanying information report.

Signed: Independent Auditors

### **Assurance Probability Report**

#### Auditor's Report

Pursuant to our agreement with ACME, Inc., we are required to provide a probability assessment that reflects our level of assurance on the accompanying information.

The probability assessment for the current information is 99.99 %. (For each report, the percentage is between 87%-97% and is shown in red, bold format)



### Appendix B: Experimental Materials

The experiment was conducted entirely via a computerized stock price change prediction task. The materials presented here are representations of the materials used for the experiment.

The initial screens introduced the experiment and provided the consent form. A control button allowed the participant to consent to participate in the study and permitted the participant to continue with the experiment. Failure to consent resulted in termination of the participant's data collection. The subsequent screens provided the participant a more complete description of the task, including a description and the financial statements of the task company. The participants were allowed to page through the instructions at their own pace before moving to the prediction task. The instructions included an example screen for the task. The participants next completed the base level predictions, which were followed by a description of the treatment level task. The treatment level task description included a list of the financial information items that might be presented and a definition of each item. For those participants in the 'with assurance' conditions, a description and example of the audit report and assurance report were included. An example screen was presented for the participants to review before continuing. An After completing the treatment level task, the participants were provided access to a series of screens (the post-test questionnaire) to collect additional data regarding demographic information including investing experience, education, major, age and gender. The next series of screens collected data including manipulation check



questions, information regarding the covariates cognitive load, risk tolerance, system trust and information relevance and the measurement of the dependent variables.

The details of the post-test questionnaire are now presented:

### **Post-Test Questionnaire**

### **Manipulation Check Questions**

# Number of forms of Reporting System

- a. How many forms of the information system did you test for ACME, Inc.? 1 or 2
- b. If you tested more than one form of the information reporting system for ACME, Inc., please indicate how the second form of the system was different from the first form of the system.

I received additional items of information.

I could click on a button to read an Audit Report.

I could click on a button to read an Assurance Probability Report.

### Financial Information and Reporting Manipulation Check

When answering these questions, think about the second form of the information reporting system that you tested.

a. How often was financial information in addition to the stock price and percent of change in stock price provided?

Every decision period.

Only in some decision periods.

b. How many decision periods had a button for you to click on to read an Audit report?

Provide value between 0 and 35.

- c. How many times did you read the Audit report? Provide value between 0 and 35.
- d. How many decision periods had a button for you to click on to read an Assurance Probability report?

Provide value between 0 and 35.



e. How many times did you read the Assurance Probability report?

Provide value between 0 and 35.

#### **Potential Covariates**

### Risk Tolerance

#### LOTTO

1. Given the choice to participate in a lottery in which you have a 50% chance of winning \$10 and a 50% chance of losing \$10, to what extent are you willing to play the lottery? Please indicate your own personal preference:

This question was measured on a seven point scale from Extremely Unwilling to Extremely Willing.

#### HI-RISK

2. Generally, I am willing to take high financial risks in order to realize higher average gains. Please indicate the extent to which you agree with this statement:

This question was measured on a seven point scale from Strongly Disagree to Strongly Agree.

### **Cognitive Load Questions**

Each of the six questions was measured on a seven point scale from Strongly Disagree to Strongly Agree.

1. Mental Demand is defined as how much mental and perceptual activity was required (e.g. thinking, deciding, calculating, remembering, looking, searching, etc.). Was the task easy or demanding, simple or complex, exacting or forgiving? Indicate the extent to which you agree with this statement:

During the stock price prediction task, I experienced high levels of Mental Demand.

2. Physical Demand is defined as how much physical activity was required (e.g. pushing, pulling, turning, controlling, activating, etc.) Was the task easy or demanding, slow or brisk, slack or strenuous, restful or laborious? Indicate the extent to which you agree with this statement:

During the stock price prediction task, I experienced high levels of Physical Demand.

3. Time Demand is defined as how much pressure you felt due to the rate or pace at which the tasks occurred. Was the pace slow and leisurely or rapid and frantic?



Indicate the extent to which you agree with this statement:

During the stock price prediction task, I experienced high levels of Time Demand.

4. Performance is defined as how successful you think you were in accomplishing the goals of the task. How satisfied were you with your performance in accomplishing these goals? Indicate the extent to which you agree with this statement:

During the stock price prediction task, I experienced high levels of Performance.

5. Effort is defined as how hard you had to work (mentally and physically) to accomplish your level of performance. Indicate the extent to which you agree with this statement:

During the stock price prediction task, I experienced high levels of Effort.

6. Frustration Level is defined as how insecure, discouraged, irritated, stressed and annoyed versus secure, gratified, content, relaxed and complacent you felt during the task. Indicate the extent to which you agree with this statement:

During the stock price prediction task, I experienced high levels of Frustration.

## System Trust Questions

Please answer the following questions about the information reporting system you tested. Each question was measured on a seven point scale from Strongly Disagree to Strongly Agree.

1. The system that provided the information ensured the secure transmission of the financial information.

Please indicate the extent to which you agree with this statement.

2. Other people who use the system that provided the financial information would consider it to be trustworthy.

Please indicate the extent to which you agree with this statement.

3. The system that provided the financial information protects the data from unauthorized tampering during transmission.

Please indicate the extent to which you agree with this statement.



### Perceived Information Relevance Questions

Each of the three questions was measured on a seven point scale from Strongly Disagree to Strongly Agree.

- 1. I used the financial information to make my stock price predictions.
- 2. The financial information was appropriate for the stock price prediction task.
- 3. The financial information had an influence on my stock price decision.

# **Perception Dependent Variables**

### Perceived Source Credibility Questions

McCroskey & Teven 1999

Each of the six questions was measured on a seven point scale from Strongly Disagree to Strongly Agree.

### Expertise:

- 1. I believe that management of ACME, Inc. is informed.
- 2. I believe that management of ACME, Inc. is expert.
- 3. I believe that management of ACME, Inc. is competent.

### Trustworthy:

- 4. I believe that management of ACME, Inc. is honest.
- 5. I believe that management of ACME, Inc. is trustworthy.
- 6. I believe that management of ACME, Inc. is ethical.

### Perceived Information Reliability Questions

Each of the five questions was measured on a seven point scale from Strongly Disagree to Strongly Agree.

- 1. The financial information I received was accurately presented
- 2. The financial information I received was valid.
- 3. The financial information I received was verifiable.
- 4. The financial information I received was consistent.



5. The financial information I received was credible.

# Perceived Value of Information Questions

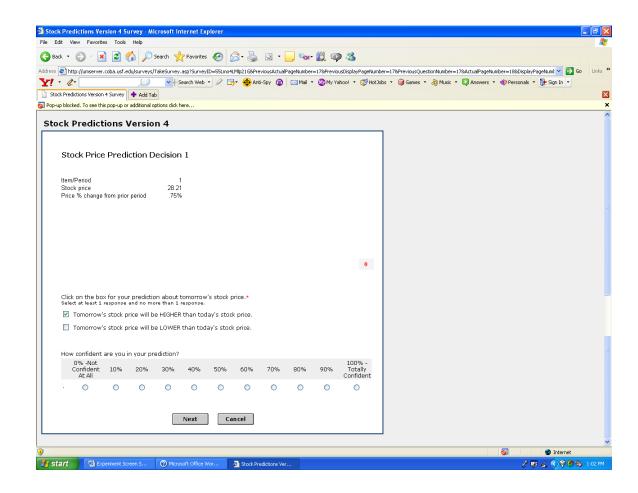
Each of the three questions was measured on a seven point scale from Strongly Disagree to Strongly Agree.

- 1. I would pay to have this type of information provided to me.
- 2. I would recommend to friends and family that they pay to have similar information provide to them.
- 3. I would pay a higher price for stock in a company that offered this form of information reporting compared to a company that did not.

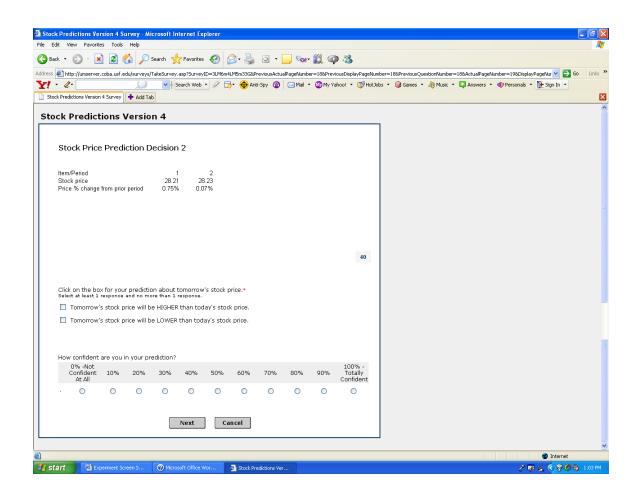


# Appendix C. Selected Screen Shots from Experiment

Base Level Decision Periods 1 & 2 (All treatment versions are the same)

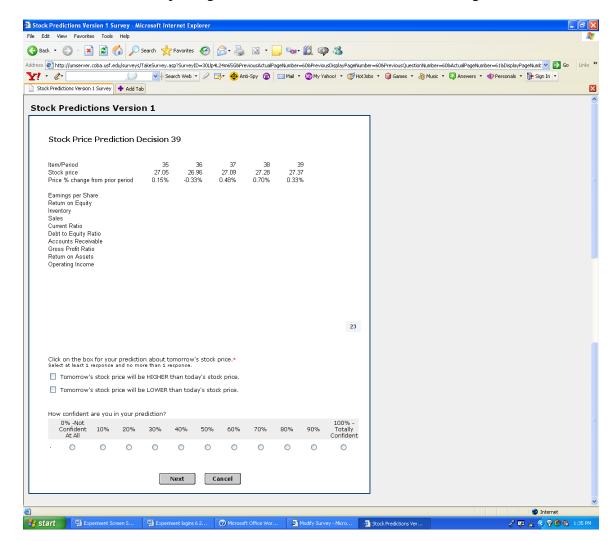




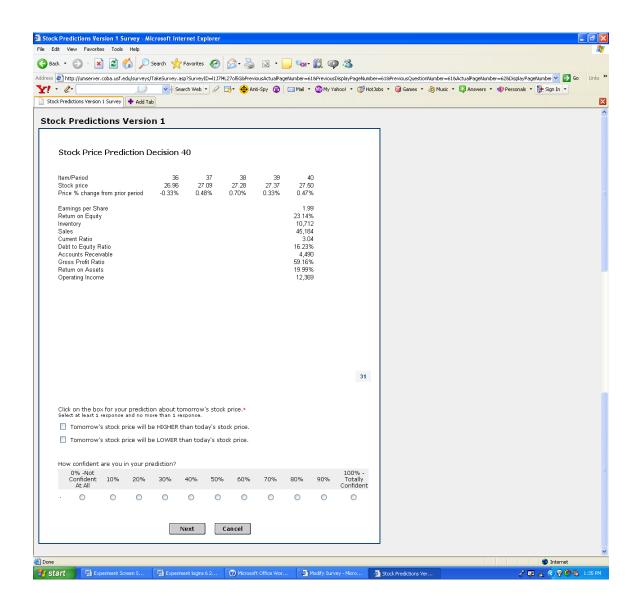




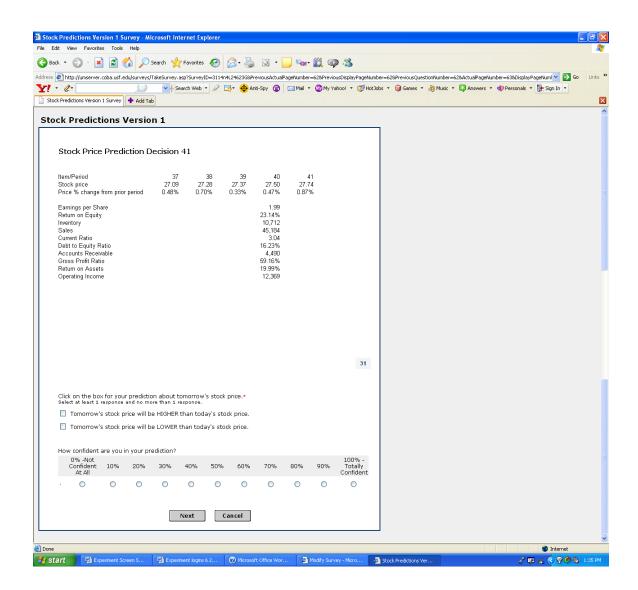
# Version 1, Periodic Reporting Without Assurance Decisions 39 Through 41





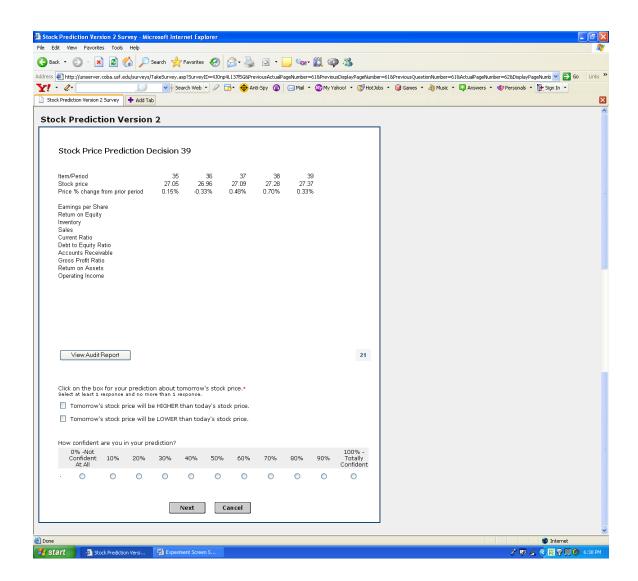




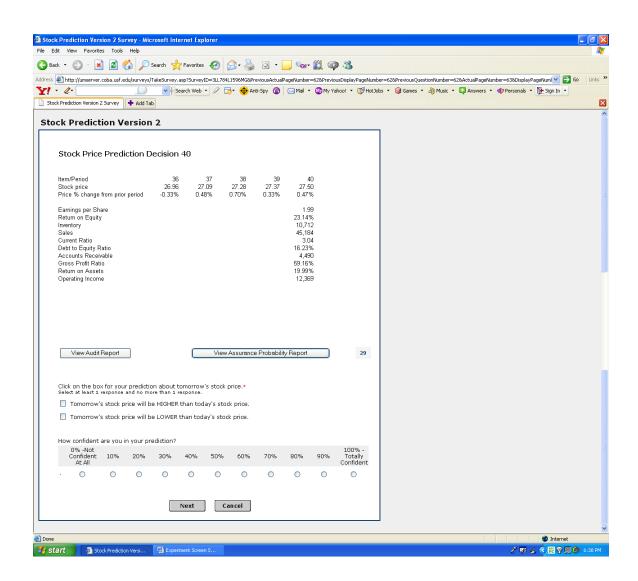




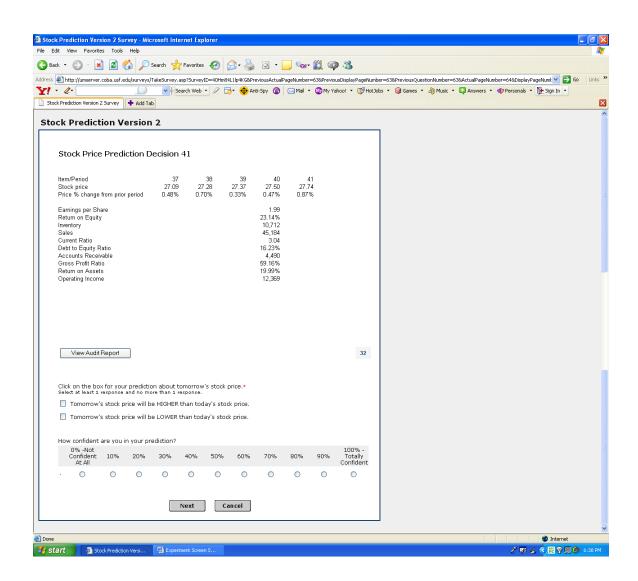
# Version 2, Periodic Reporting With Assurance Decisions 39 Through 41





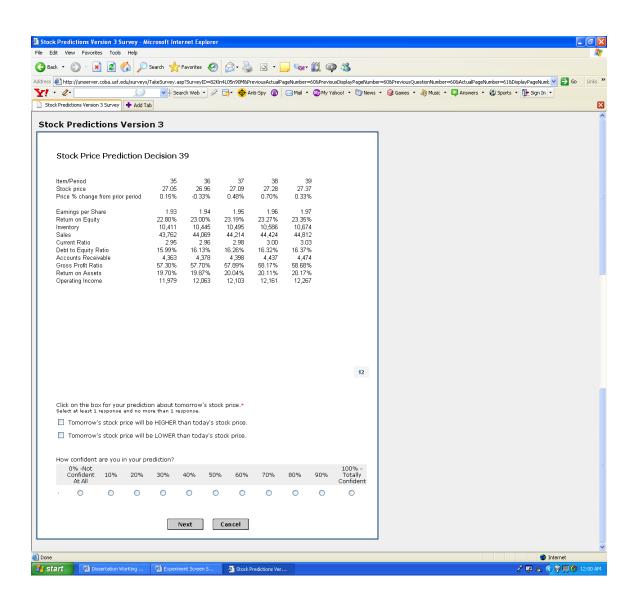




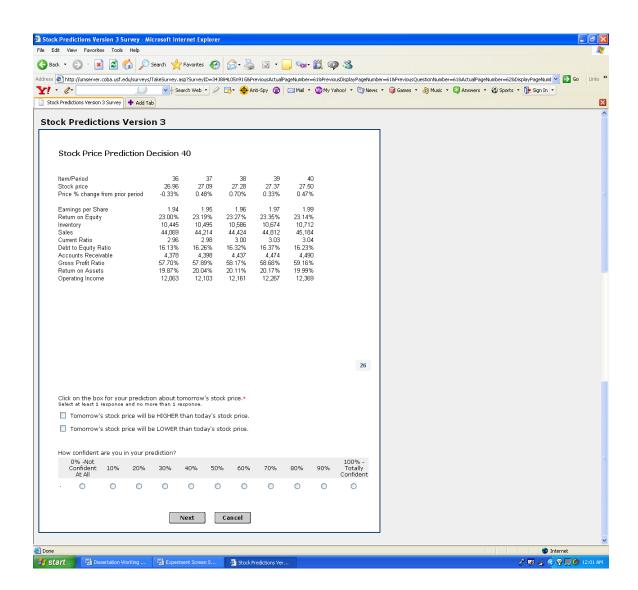




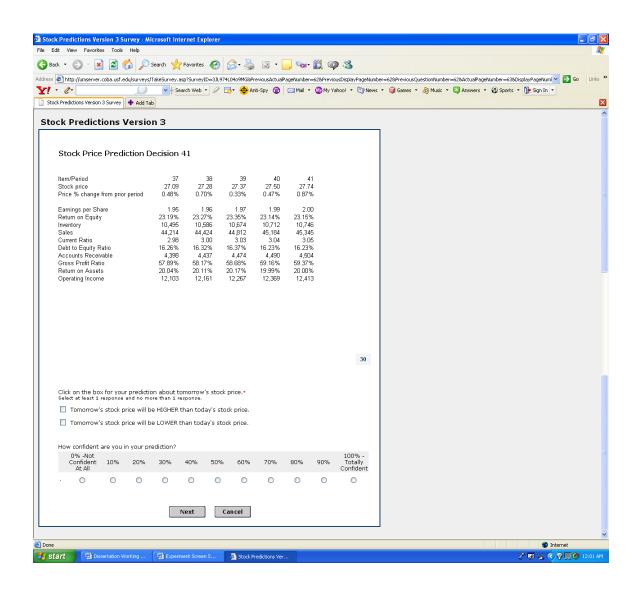
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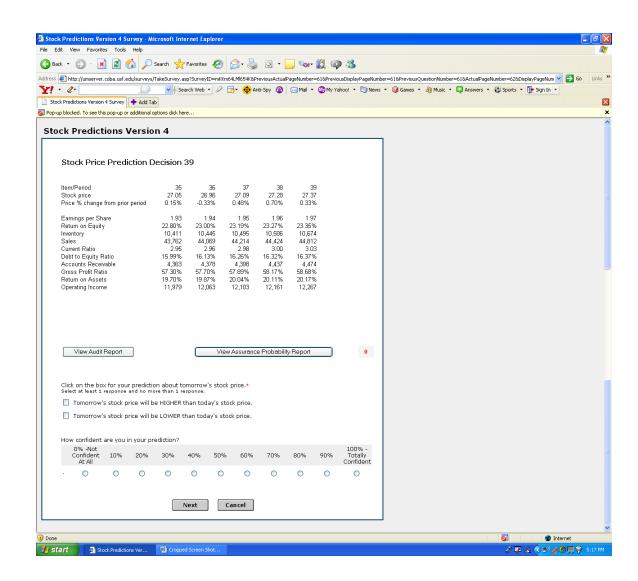




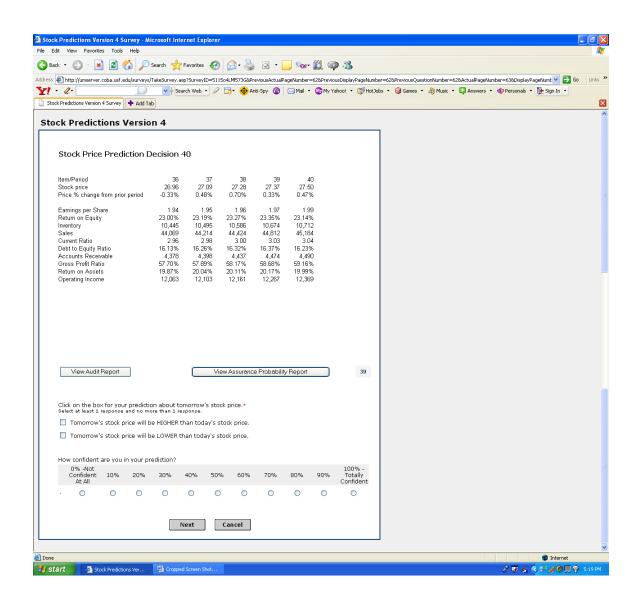




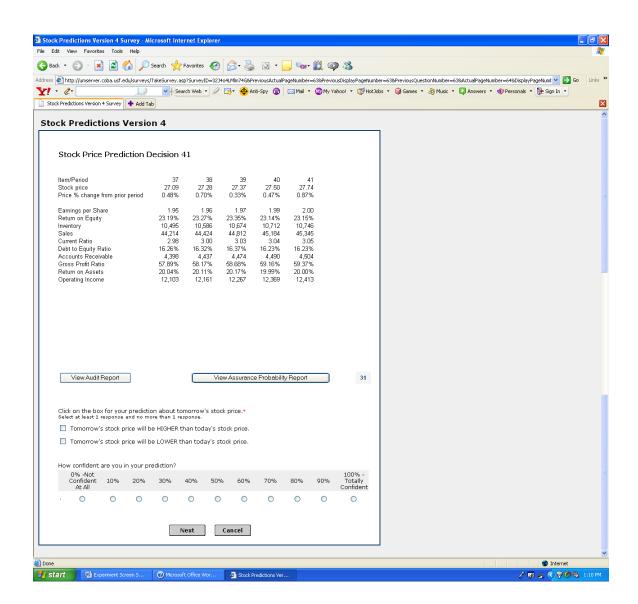
## Version 4, Continuous Reporting with Assurance Decisions 39 Through 41













### ABOUT THE AUTHOR

Dr. Anita Reed was born and raised in Texas and is the parent of two children,

James Andrew and Elizabeth Amanda Burch and the grandparent of Jamie Ann and

Hailey McKennah Burch.

Dr. Reed graduated from Trent High School in 1973. She received an Associate in Arts degree from Del Mar College in Corpus Christi, Texas in 1982, a Bachelor of Business Administration from Corpus Christi State University in1984 and a Masters of Business Administration from Texas A & M University - Corpus Christi in 2000. She received her Ph.D. in Accounting from the University of South Florida in 2008.

Dr. Reed is a licensed Certified Public Accountant. She was employed with KPMG from 1984 through 1991 and was the sole proprietor of Anita Reed, CPA from 1991 through 2000. She is currently a faculty member at Texas A & M-Corpus Christi.

